



Sligo County Council
Comhairle Chontae Shligigh



Sligo Borough Council
Comhairle Bhuirg Shligigh

Corporate Plan

for Sligo Local Authorities

04-09

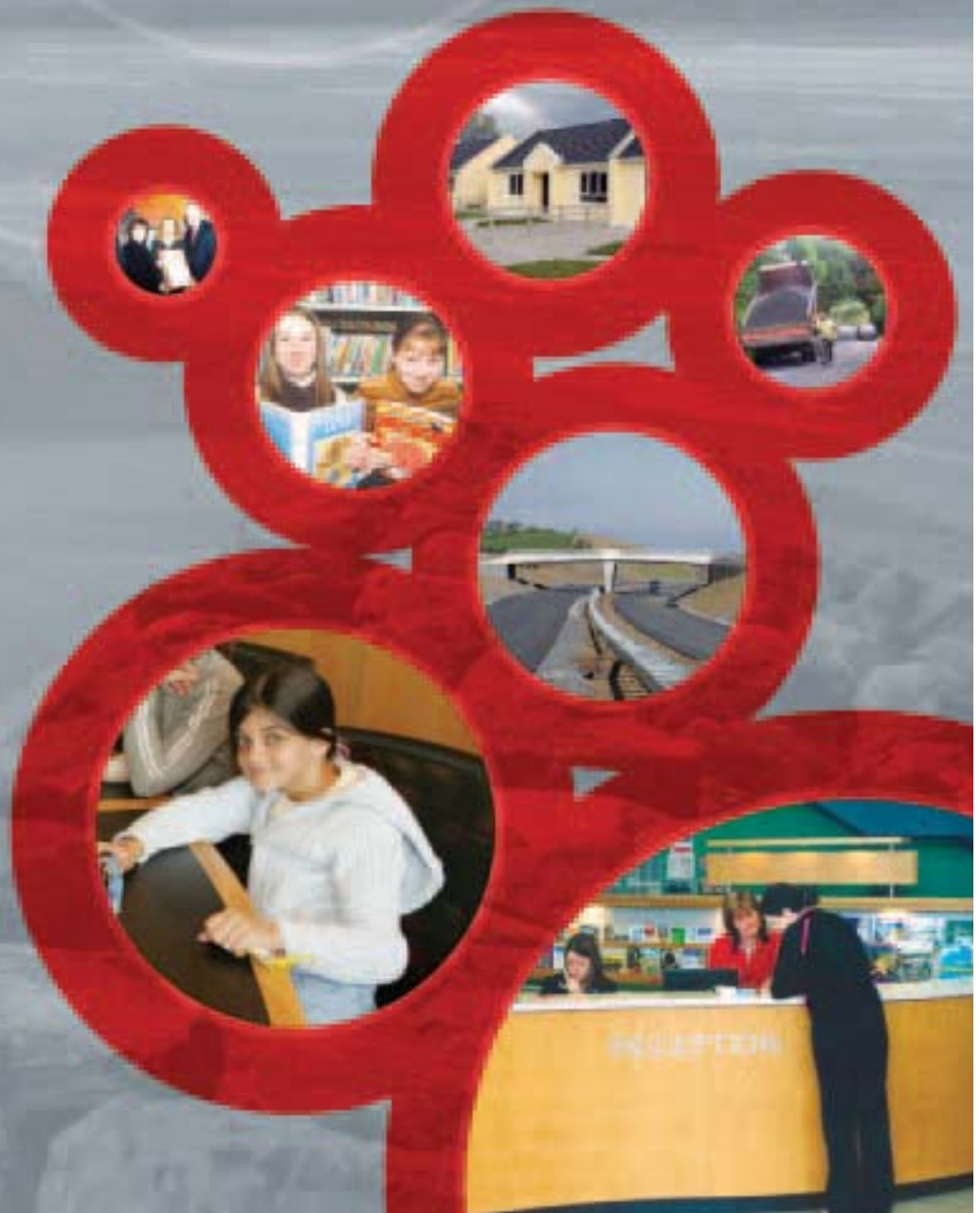


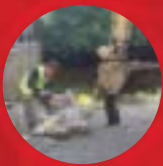
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"This plan affords us an opportunity of examining the way in which we carry on our business and to respond to the changes that are constantly taking place around us"

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Introduction

We are pleased to present Sligo Local Authorities' Corporate Plan 2004 – 2009.

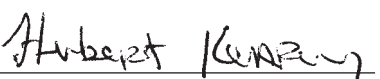
The Corporate Plan is produced by Sligo Local Authorities after each local election. Preparation involved an extensive consultative process with members of the County Council and the Borough Council, staff, the community, the County Development Board and other stakeholders. This plan affords us an opportunity of examining the way in which we carry on our business and to respond to the changes that are constantly taking place around us. It sets out the principal activities of Sligo Local Authorities together with objectives and strategies for achieving these objectives. This plan will guide our activities over the next four years.

There are a number of concepts which are reflected throughout the plan and which point to the changed way in which local authorities are operating. One of the key issues to emerge during the course of consultation was the importance of the democratic nature of both councils and their responsibility in delivering on local self governance. Sligo local authorities need to provide leadership and vision to all our customers and we need to use our mandate to further enhance our role in looking at activities that impact on the lives of our citizens.

The identification of Sligo as a gateway city under the National Spatial Strategy to drive the overall development of the North West is a key deliverable over the next 20 years. More than ever before, both authorities need to adopt a pro-development approach if this is to become a reality. The local authorities will be very much to the fore in providing the necessary infrastructure but will also be involved in creating the conditions for investment and in working closely with developers and other state agencies to ensure success. The new Sligo city must have a high quality of life and be looked on as a desirable place to work, live in or visit.

The quality of service to our customers continues to be an important area of focus. Many of the objectives and strategies contained in the plan will help to provide quality and targeted services to the customer.

This plan will help Sligo Local Authorities to avail of the opportunities presented and to meet the challenges ahead to enhance the lives of the people of Sligo.

Signed: 

Hubert Kearns
Sligo County Manager



A large, thick red circular graphic frames the right side of the page. Inside the circle, a landscape is visible, featuring a sandy beach in the foreground, a body of water in the middle ground, and a distant shoreline with green hills under a cloudy sky. The background of the entire page is a solid grey color with several faint, light-colored circles of varying sizes scattered across it.

The Strategy in Context

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Context of Corporate plan:

The following key developments have been considered in the preparation of the Corporate Plan...

“For Sligo, the National Development Plan represents a recognition by Government that investment in critical infrastructure is necessary to sustain balanced regional development.”

National Spatial Strategy

The National Spatial Strategy (NSS) represents the first national strategic planning framework for Ireland for the next 20 years. It identifies Sligo as an urban centre to be developed in an accelerated manner as a gateway city to drive the overall development of the North West. The Sligo & Environs Development Plan and the draft development plan for the county are designed to deliver on the National Spatial Strategy and to contribute to the objective of achieving more balanced regional development. Given the designation of the city as a ‘gateway’, the strategy has a particular significance for Sligo Local Authorities.

National Development Plan

The National Development Plan (NDP) aims to deliver over the period to 2006 and beyond, a programme of prioritized and structured investment in Ireland’s physical, economic and social infrastructure, in order to strengthen Ireland’s competitiveness, sustain continued economic and employment growth, foster balanced regional development and promote social inclusion. For Sligo, the National Development Plan represents a recognition by Government that investment in critical infrastructure is necessary to sustain balanced regional development. The NDP needs to be responded to through a dynamic planning and development framework and investments prioritised and structure around a development programme.

Deepening Partnership in Local Government

Sligo Local Authorities have had a Workplace Partnership in place since 1999. Since its implementation a number of national and local initiatives have been implemented which have resulted in improvements in service delivery. Sligo local authorities continue to employ a Partnership facilitator who is working with the partnership Committee towards the achievement of the vision for partnership in local authorities...

“to become the established way of doing business, involving management, unions and staff at all levels”.

The Workplace Partnership has again participated in the corporate planning process and will continue to support improved service delivery over the coming years.



Modernising government

The Government Modernisation programme, put in place a number of years ago has impacted positively on the community leadership role of local government, which includes the provision of services in a more efficient and effective manner and the delivery of high-quality services to the users of local authority services. The programme will continue to impact on the operation of the local authorities. Sligo local authorities are responsive to the needs of the public and seek to provide services not to the public, but for the public and with the public. The local authorities work not merely through traditional departments, but in the decentralised office at Tubbercurry and in partnership with user organisations, community groups and tenant's organisations.

Service Indicators

Improvements to local authority service provision are being assessed through a set of 42 service indicators developed nationally. Service indicators have become a key deliverable on the commitments given in Sustaining Progress towards improved customer service. Sligo has signalled its commitment to the service indicators initiative, through reporting on performance and has developed a set of local indicators. The indicators are used as part of the regular review process. Throughout the life of this plan Sligo local authorities will continue to develop and report on these indicators.

Freedom of Information Act

Sligo local authorities continue to enact the requirements under this act and adequately record and respond to requests for information. Staff time has been assigned to deliver this service and ensure that transparency and openness in service delivery is promoted.



"The local authorities work not merely through traditional departments, but in the decentralised office at Tubbercurry and in partnership with user organisations, community groups and tenant's organisations."

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Cross Cutting Principles



Social inclusion

Social exclusion stems from structures and processes which exclude certain people from full participation in the mainstream of Irish society. Dealing effectively with social exclusion and the creation of strategies to promote social inclusion is a challenge facing local authorities. The role in tackling exclusion has been linked to the strategic objectives of the organisation. The setting of these strategic development objectives will take account of the principles, targets and objectives set out in the National Anti Poverty Strategy. Sligo local authorities have, and will continue to develop appropriate social inclusion strategies at local level which will underpin and strengthen the national action being taken. This includes playing a proactive role in the social issues affecting tenants through the estate management programme.

Equality

The Equality Act 1998 prohibits discrimination on grounds of marital status, family status, gender, age, religion, race, disability, sexual orientation and membership of the Traveller community. Sligo local authorities have developed and introduced Codes of Practice in relation to equality and significant flexibility has been introduced to work practice to enable a better balance in home and work demands. An Equality Officer and Equality Action team have been appointed to promote equality issues and devise measures to achieve improvements. In relation to the employment of people with disabilities, Sligo local authorities have achieved and surpassed the government target of 3%. Sligo Local Authorities Equality Action Team comprises representatives of all staff, trade unions and management. The team have a proactive brief to enhance and further develop and initiate equality goals and objectives toward a better work environment. The team also has a role in reviewing policies and procedures in terms of equality proofing and legislation regarding equality in the workplace.

Customer Service

Providing quality customer service is a key element of the current reform process for local authorities. This includes improving and sustaining the quality of all services to ensure that they are able to meet socially recognised needs, to guarantee access to services for all citizens who need them and fairness in the allocation of resources for those for whom needs are greatest. Sligo local authorities have, and continue to implement significant improvements to enhance service provision, access and quality.



“Dealing effectively with social exclusion and the creation of strategies to promote social inclusion is a challenge facing local authorities.”



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Operating Environment

General Context

More than anything else, it is change that characterises the operating environment of the Sligo Local Authorities at the present time. Most towns and villages throughout Sligo have undergone significant changes to the built environment together with demographic, social, cultural and economic changes. It is anticipated that significant further changes will occur during the life of this plan. Sligo Local Authorities are anxious to position themselves to meet these changes positively and to improve the quality of life of the people while securing the development of Sligo in a structured and orderly fashion.

Location

County Sligo is located in the province of Connaught, in the north-west region of Ireland encompassing a total land surface of 183,710 hectares, bordering the counties of Leitrim, Roscommon & Mayo and flanked to the west by about 200km of Atlantic coastline.

Landscape

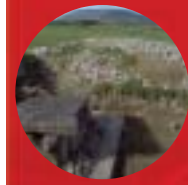
The County is characterised by a varied natural landscape that includes spectacular limestone mountains, such as Benbulbin and Benwisken, other interesting upland terrain (e.g. the Ox and Bricklieve Mountains), numerous picturesque lakes (e.g. Loughs Arrow, Easkey, Gara, Glencar, Gill and Talt), enclosed farmland and a varied coastline, comprising low-lying cliffs, indented shoreline and sandy beaches. These topographical attributes combine to give Sligo a sublime landscape setting.

Heritage and Culture

Sligo possesses unique archaeological and historical remains with over 5,000 recorded archaeological sites dating back over 6,000 years, including the prehistoric sites of Carrowmore, Carrowkeel and Creevykeel. The beauty of the countryside coupled with a rich cultural and historical past has inspired musicians, artists and poets alike, including the Yeats family, St. Colmcille and the traditional Irish music of Michael Coleman. This has provided Sligo with strong international recognition on which to base a thriving tourism industry.

Economic context

Sligo serves as the administrative, commercial, service, health and educational centre for a large hinterland. It also acts as an important distribution centre in the northwest. Recent years have seen Sligo develop as a major industrial, commercial and residential centre supporting a Regional Airport, a railway terminus, a port, two expanding third-level colleges and a General Hospital. No other centre in the Northwest presents the same array of institutions and organisations, so asserting its regionally important role and function.



“Most towns and villages throughout Sligo have undergone significant changes to the built environment together with demographic, social, cultural and economic changes.”

“Sligo City, with a critical mass of labour and skills, underpinned by its ease of access and availability of infrastructure and services, has developed as the key location for industry in County Sligo.”

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Important employment centres in industry that have developed in the County include Sligo City, Tubbercurry and Grange. Currently there are 47 companies located in four IDA business parks in County Sligo. Sligo City, with a critical mass of labour and skills, underpinned by its ease of access and availability of infrastructure and services, has developed as the key location for industry in County Sligo. Outside the City, agriculture remains an important part of the local economy, though its share of economic output and employment declines in proportional terms, while forestry, tourism and other rural-based economic activities emerge and continue to support the smaller towns and villages of the County.

Population

The 2002 Census recorded a population of 58,200 in County Sligo, including Sligo Borough. This represents an increase of 3,444 (6.2%) over the 1991 census figure, and 2,379 (4.26%) compared with 1996. Sligo Borough, as defined by its administrative boundaries, grew by 1.9% between 1991-1996 and by 3.6% between 1996 and 2002. The town's overspill development between 1996 and 2002 was reflected in significant growth within some electoral divisions (EDs) adjacent to, or within commuting distance of, Sligo Borough. The best example is Knockarea ED, which includes the satellite village of Strandhill and Sligo's expansion along the Strandhill Road: the population of the ED grew by 38.6% between 1996 and 2002. More rural parts of County Sligo, i.e. the county area outside the borough, experienced a similar growth rate between 1991 and 1996 – 1.55%, but grew faster than the urban core between 1996 and 2002, gaining 4.5% in population.

Between 1991 and 2002, the population of rural areas in the central and northern parts of the county has risen consistently, while more western and southern parts of the county lost population. Certain EDs, such as Dromard East and Annagh, lost as much as 18% of their 1991 population. However, population growth over 10% was recorded in twenty-one EDs, six of them experiencing growth of over 15%. Overall, of a total of 79 rural EDs, 36 continually lost population from 1991 to 2002. Nevertheless, the pace of depopulation appears to have slowed down: between 1991 and 1996, 40 rural EDs lost population, but only 34 rural EDs underwent this process between 1996 and 2002. Many of the areas that have experienced population decline are also areas of extensive uplands and remoter rural areas of marginal agricultural value. Key issues that emerge from a review of population trends include:

- The population of the County, including Sligo town, is growing, but at a rate that will have to be accelerated to achieve the critical mass for Sligo City outlined in the NSS.
- The process of population decline is stabilising and reversing in many central and northern parts of the County, with substantial rates of increase in population being recorded in some areas adjacent to Sligo town.

- Western parts of the County exhibit more persistent patterns of population stability or decline apart from the areas associated with particular towns, but the areas of most significant decline are generally the more mountainous and remote parts of the County.



Estimates of future population levels proposed in the draft development plan for County Sligo estimate that the population is likely to grow from 58,200 in the 2002 census to between 65,000 & 75,000 people by 2011. The Sligo City and Environs Plan suggests that the population of the borough and environs will need to increase from existing levels of approximately 18,500 to a level between 50,000 and 80,000 people over the next 20-30 years if the city is to achieve the critical mass required to realise the ambition to become a gateway city. Clearly, such increases in population will be a significant factor in the development of Sligo over the period of this plan and on into the future.

Industry & Employment

Table 1 below sets out the number of persons employed in County Sligo by industrial groups in census years 1991, 1996 & 2002.

Table 1

Broad industrial group	1991 persons employed	1996 persons employed	2002 persons employed
Agriculture	3,568 (20%)	2,934 (15%)	1,928 (8%)
Industry	4,310 (24%)	5,339 (26%)	6,023 (25%)
Services	8,547 (48%)	10,021 (50%)	14,589 (61%)
Other Industries	1,567 (9%)	1,910 (9%)	1387 (6%)
Total employed	17,992	20,204	23,927

This breakdown shows the growing importance of the services sector which increased from 48% to 61% of persons employed between 1991 & 2002. During the same period there was a 46% reduction in the number of persons employed in agriculture.

“The population of the County, including Sligo town, is growing, but at a rate that will have to be accelerated to achieve the critical mass for Sligo City outlined in the NSS.”

Infrastructure

Roads

The quality of the road network has significant economic implications in terms of attracting inward investment and has a bearing on the quality of life of the resident population and visitors. Sligo has a developing road infrastructure with significant improvements evident on a number of routes. Sligo local authorities work with the National Roads Authority to deliver our objectives for national routes. In co-operation with the Department of the Environment and Local Government the Council implements a planned approach to development on regional and local roads. The local authorities rely on funding allocations from central government to deliver their programme of work and maintain high standards on roads throughout the county.

Water & Waste Water

While the position relating to Sligo City is satisfactory, there are presently serious deficits in water and wastewater infrastructure throughout the county due to lack of investment over many years. The growth of towns and villages has placed additional demands on these services. Sligo County Council has identified these problems and a priority listing has been drawn up to deal with these deficits. It is the policy of the council to work with the private sector where possible to assist in the provision of this infrastructure

Electricity

In the past, the lack of a high voltage electricity supply in Sligo acted as a constraint to investment and employment by bulk energy users. However, this deficiency will be met by the provision of a new 220KV line from the existing Flagford 220KV station, near Carrick on Shannon to a new 220/110KV substation in East Sligo with associated 100KV line developments.

"The local authorities rely on funding allocations from central government to deliver their programme of work and maintain high standards on roads throughout the county."



Natural Gas

The Government decided in 2001 that, in principle, the gas network should be extended to County Sligo from the Mayo-Galway transmission pipeline (from the Corrib gas field off the coast of Achill). This extension would require substantial grant aid and be subject to financial viability and the approval of the Commission for Energy Regulation. It is expected that this matter will be examined after 2006.

Regional Development

County Sligo qualifies for border status because of its proximity to Northern Ireland and the impact of conflict in the North on County Sligo. This designation enables Sligo to qualify for border related European financial development schemes and supports such as Interreg III and Peace II through the EU Programmes Body and the associated Intermediary Funding Bodies. Sligo, as part of the Border, Midlands and West Region, designated as an Objective One region, benefits from high levels of support and grant aid to develop its infrastructure and attract new industry. The BMW region has a number of key objectives in its Regional Operational Programme that will impact significantly on Sligo – including:

- increasing the potential of the Region and pursue more balanced growth,
- improving the quality of the regions economic and social infrastructure and its human resources,
- building on the Region's natural resource bases,
- promoting rural and urban social inclusion.



“County Sligo qualifies for border status because of its proximity to Northern Ireland and the impact of conflict in the North on County Sligo.”

Mission Statement

To provide a process for democratic decision making at a local level and to enhance the lives of the people

Core Values

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Democracy

Our democratic mandate governs all our decisions and actions

Public Service

The public interest is central to all activities

Inclusion

All people are valued equally

Fairness

All decisions are made in a fair, equitable and impartial manner



Principal Activities

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1

*Principal Activity – Objectives – Strategies – Measurement***Providing local democratic self governance**

“Local government provides opportunities for public participation and political activity within the democratic process to influence events and local decisions.”

The primary purposes of local authorities is to give expression to the right of local self-government. Local government provides opportunities for public participation and political activity within the democratic process to influence events and local decisions. It is closer and more accessible to the citizens. As a result local government is a vital element of a nation’s democratic system.

Objectives

- Provide leadership and vision to create confidence in the democratic process
- Deliver on local governments representative and influencing role
- Maintain effective policy implementation
- Promote stronger engagement of people and grass roots organisations in local democracy
- Reinforce a culture of consultation and dialogue
- Promote an inclusive approach when developing and implementing policy

Strategies:

- Invite external agencies to report on activities which impact on the citizens of Sligo
- Maximise all available promotional, educational and awareness opportunities to highlight the councils’ successes and achievements throughout Sligo
- Develop and maintain a strong internal corporate identity and culture of integrity throughout Sligo local authorities
- Support the Corporate Policy Group, Strategic Policy Committees and Area Committees to play an active and leading role in developing and implementing policies
- Continue to develop customer and citizen feedback processes to identify priorities and inform future service delivery and development
- Make effective use of our network of local offices and service contact points
- Provide continuing support and training for elected members and all representatives on SPC’s
- Continue to promote the understanding of local government among young people in Sligo as part of the implementation of the National Children’s Strategy
- Implement a programme of information and training on policy development and implementation for members, staff and external members of associated committees
- Implement Information and Communications Technology Strategy to ensure that appropriate information on the work of the local authorities is made available to as wide an audience as possible
- Prepare regular submissions to inform the work of external agencies



Measurement:

- Satisfaction ratings of customers/citizens
- Number, quality and accessibility of public contact points for access to local authority information including electronic contacts
- Percentage electoral turnout
- Number of new initiatives focused on increasing the awareness and understanding of the role and purpose of local government by young people
- Level of participation in Comharile na nOg and other youth initiatives
- Level of training provided

2

Principal Activity – Objectives – Strategies – Measurement

Development of Sligo

Local authorities have a key role in promoting economic, social and cultural development. Associated activities include planning and implementing services and initiatives that positively affect the lives of those who work, live in and visit the area.

Objectives:

- Promote the development of Sligo as a Gateway City
- Encourage and support the development of towns and villages throughout Sligo
- Ensure development occurs in a structured and orderly fashion
- Sustain the vitality of communities throughout Sligo in ways that complement the way of life in urban and rural settlements and reinforces the identity of Sligo
- Continue to support the development and operation of Sligo Port

Strategies:

- Improve access to Sligo
- Work with other public bodies and private sector to promote inward investment and local economic development and expansion
- Ensure sufficient serviced land to facilitate inward investment and local economic development and expansion
- Implement and enforce the Sligo and Environs Development Plan and the County Development Plan
- Further the strategy for the ongoing regeneration of towns and villages through the development of Integrated Area Plans in consultation with the communities
- Develop One Stop Shop as model for area management using Tubbercurry as Pilot area

Measurement:

- Percentage increase in population
- Level of expansion of Sligo City
- Level of retail, commercial and industrial development
- Level of regeneration of towns and villages
- Employment levels in different sectors
- Number of services delivered through the One Stop Shop in Tubbercurry



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“Local authorities have a key role in promoting economic, social and cultural development.”

3

*Principal Activity – Objectives – Strategies – Measurement***Facilitating social inclusion and community development**

“The underlying purpose of Community Development is to enhance the quality of life of communities through stimulating the participation of members in pursuit of improved socio-economic conditions.”

The underlying purpose of Community Development is to enhance the quality of life of communities through stimulating the participation of members in pursuit of improved socio-economic conditions. This concept of development recognises not only the attainment of economic goals but embraces a coherent multidimensional process concerned with inclusive social, cultural and environmental as well as economic objectives.

Objectives:

- Develop social inclusion strategies which ensure opportunities for all to participate
- Embed “County Development Strategy” in all local authorities’ policies, actions and strategies
- Maintain a social inclusion focus in all activity
- Embed national Anti-Poverty Strategies in local authorities policies and actions
- Maintain relevance of policy activity
- Promote equal opportunities and work to create an integrated and inclusive county
- Consult with individuals, groups and communities on matters which affect them and support their participation in the development and implementation of agreed actions and strategies
- Identify and support the role of local authorities in positively impacting on the levels of social exclusion, poverty and disadvantage experienced in Sligo communities
- Encourage and support the development of community infrastructure in Sligo
- Improve the quality of life for those who live and work in Sligo
- Exercise forward planning in relation to the Social, Economic, Environmental and Cultural development in Sligo
- Develop the community development function within the local authorities
- Incorporate social and cultural themes within infrastructural development

Strategies:

- Extract policy issues from local development activity
- Promote and support shared responsibility for the continuous improvement of our communities
- Encourage and support volunteering and participation
- Further develop the partnership approach in the improvement and expansion of our communities
- Continue and further develop the supports to communities experiencing disadvantage
- Work with disadvantaged groups and communities and other relevant interests to identify and secure additional resources from national, EU and private sources to address recognised needs (RAPID & CLÁR)

- Develop social inclusion strategy for local authorities with realistic targets and measurements
- Continue to participate in the roll out of Broadband infrastructure
- Plan for the future development needs of Sligo through research and development of strategies to meet projected requirements
- Support the implementation of the CDB Strategy
- Adapt a Community development Charter
- Implement the Barcelona Declaration
- Proof physical development for social and cultural requirements

Measurement:

- Numbers of citizens of Sligo experiencing poverty
- Number of community development initiatives supported
- Number of villages/groups participating in Tidy Towns/Pride of Place

4

Principal Activity – Objectives – Strategies – Measurement

Providing for Housing and Accommodation Needs

This includes a facilitating and promotional role aimed at improving and speeding up access to housing. Sligo local authorities now have a strong enabling role to encourage higher levels of building by voluntary housing associations and co-operatives.

Objectives:

- Provide for existing and future housing needs
- Deliver a planning and development service which supports appropriate development

Strategies:

- Implement the Housing Strategy and review as required
- Maximise the potential under Part V of the Planning and Development Act 2000
- Continue to promote the development of the voluntary housing sector
- Promote the available housing options to those who wish to live in Sligo
- Construct and purchase houses
- Implement a planned programme of maintenance and refurbishment of our existing housing stock in Sligo

Measurement:

- Number of housing units provided under Part V
- Number of housing units provided by the local authority and the voluntary sector
- Level of achievement of the Housing Strategy
- Level of achievement of Maintenance and Refurbishment programme



“Sligo local authorities now have a strong enabling role to encourage higher levels of building by voluntary housing associations and co-operatives.”

5

*Principal Activity – Objectives – Strategies – Measurement***Develop and maintain necessary infrastructure**

The provision and maintenance of necessary infrastructure is a key activity within all local authorities remits. This includes the provision of roads, water and wastewater services and FOI facilities for information community technology.

Objectives:

- Identify and prioritise improvement works to enhance the transport infrastructure in Sligo
- Maximise funding opportunities to deliver necessary infrastructure in Sligo

Strategies:

- Have advance plans in place for infrastructure to ensure that Sligo local authorities are positioned to proceed with developments as funding becomes available
- Work in partnership with the private sector to provide infrastructure
- Identify and prioritise improvements to local infrastructure
- Utilise the Development Contribution Scheme and Special Contributions to provide necessary infrastructure
- Undertake works in a planned and programmed manner to include upgrading, maintenance, replacement and renewal of infrastructure

Measurement:

- Percentage investment in new roads infrastructure provided
- Number of new water and waste water facilities provided
- Level of access to Broadband

6

*Principal Activity – Objectives – Strategies – Measurement***Protecting and improving the Environment**

The unique position of local government in caring for the environment makes the protection and improvement of the environment a priority.

Objectives:

- Provide a clean living environment for the citizens of Sligo
- Promote the conservation of areas of natural environmental value
- Protect and improve water and air quality in Sligo
- Reduce the amount of waste going to landfill

Strategies:

- Promote sustainable development
- Continue to implement and enforce the following plans:
 - The Connaught Waste Management Plan
 - The Litter Management Plan
 - Water Quality Management Plans
- Enforce appropriate Environmental Legislation

“The provision and maintenance of necessary infrastructure is a key activity within all local authorities remits.”



- Enforce the 'Polluter Pays' Principle
- Inform and educate the community on environmental issues
- Promote best practice in all environmental management and practices
- Promote an understanding of the shared responsibilities in protecting and improving the environment

Measurement:

- The level of quality of the public and private water supply using EU and National standards
- Numbers of rivers and lakes of satisfactory water quality
- Level of waste going to landfill
- Level of waste recycled
- Litter levels

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Principal Activity – Objectives – Strategies – Measurement

Developing Tourism and Recreation

The promotion of tourism and recreation involves local authorities working with a number of key agencies, the community and private sector to deliver and maintain facilities, promotion of those facilities and service development.

Objectives:

- Promote Sligo as a tourism destination
- Facilitate development of tourism and recreation amenities in Sligo
- Encourage private and community investment in the tourism and recreation product in Sligo
- Draw on local cultural distinctiveness in the development of a place, image and tourism product

Strategies:

- Work with tourism bodies to promote development of Sligo as a tourist destination
- Support community led initiatives to develop recreational and tourism facilities
- Assist and encourage private sector in advancing developments to meet tourism infrastructural requirements and leisure facilities
- Promote the identity of Sligo and its visitor attractions through participation in county, national and international tourism initiatives
- Forge closer partnerships between public, private and voluntary sectors to provide, promote and support the development of Tourism and Recreation infrastructure
- Develop and implement a Play strategy in line with "Ready Steady Play", National Play Policy

Measurement:

- Percentage increase in visitor numbers
- Number and quality of community tourism facilities
- Number of new facilities provided by the private sector
- Number of facilities supported by the local authority



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"The promotion of tourism and recreation involves local authorities working with a number of key agencies, the community and private sector to deliver and maintain facilities, promotion of those facilities and service development."

8

*Principal Activity – Objectives – Strategies – Measurement***Developing culture and heritage**

“The development of culture and heritage involves the protection of resources, investment in access to and promotion of the unique resources available to the local authority.”

The development of culture and heritage involves the protection of resources, investment in access to and promotion of the unique resources available to the local authority.

Objectives:

- Protect, enhance, improve and develop the natural and built environment of Sligo
- Promote the uniqueness of the culture of Sligo
- Protect the heritage of Sligo for future generations
- Promote the development of the arts in Sligo
- Develop the library service in Sligo
- Encourage and support cultural development in Sligo
- Promote civic participation through a proactive approach to cultural development

Strategies:

- Work in conjunction with DOEHLG to preserve and protect our archaeological heritage
- Develop library services and facilities and promote the library as a community learning resource
- Implement the local authorities vision of a Cultural Corridor at Connaughton Road in Sligo city
- Ensure that heritage buildings in the ownership of the local authorities are maintained for the benefit of the community
- Work in partnership with relevant agencies to identify, document and protect our architectural and archaeological heritage for the education and enjoyment of future generations
- Work in partnership with agencies, communities and individuals to deliver objectives of the County Heritage Plan
- Implement Library Development plan
- Through County Sligo Arts Plans 2002-2005 and 2006-2010, facilitate and support opportunities to enhance an environment in which art is made, engaged with and received.

Measurement:

- Number of new facilities supported
- Percentage achievement of library development plan
- Percentage achievement of County Arts Plan
- Percentage achievement of County Heritage Plan

9

Principal Activity – Objectives – Strategies – Measurement

Develop and implement appropriate regulatory systems

Local Authorities are entrusted with ensuring that legislation and regulations are implemented and enforced. This is an important function which impacts on the daily lives of many people.

Objectives:

- Apply national and EU legislation and regulations
- Promote awareness of EU legislation and regulations within the local authority remit
- Adapt national policies and strategies to meet the unique needs of Sligo

Strategies:

- Enforce the law in relation to local authorities functions
- Develop and implement policies
- Educate and inform society about compliance with the law
- Work with those responsible to achieve compliance

Measurements

- Number of enforcement actions taken
- Number of prosecutions
- Number of initiatives taken to inform and educate the public



“Local Authorities are entrusted with ensuring that legislation and regulations are implemented and enforced. This is an important function which impacts on the daily lives of many people.”





Management Processes

25

Human Resource Development

Workforce Planning

It is acknowledged that there is a need for a greatly enhanced organisational manpower and succession planning system as employees should have clarification on any plans for re-organisation/restructuring for the present and future. This is in line with the partnership arrangement existing within Sligo Local Authorities. Such planning should include the level of staffing required, proposals for re-organisation and restructuring and training & development needs. The adoption of such a plan will ensure that there is adequate provision for the future numbers and skill sets of employees in all areas of the Local Authority.

Staff mobility

Staff mobility is a feature of Sligo local authorities. This policy has many benefits; these include staff having an opportunity to gain knowledge and understanding of different areas. Staff can benefit from being re-assigned to other operational areas in terms of personnel development and growth. The introduction of new personnel into an area can help to bring a new perspective and a fresh look with the potential benefits for service delivery.

It is the policy of the Sligo local authorities that the practice of staff mobility be continued. In implementing this policy the following safeguards will be applied:

- The avoidance of an unacceptable level of turnover among staff to ensure that sufficient continuity will apply,
- ensure that a high level of skills and knowledge are retained in an area.
- provide for staff training and development.

Recruitment and selection

All positions within Sligo local authorities are publicly advertised and filled following competition. Responsibility for the filling of a number of senior positions however rests with the Public Appointments Service.

It is the policy of Sligo local authorities to give careful consideration to the filling of vacancies by determining the purpose and deliverables of each position. This is in line with the Council's policy to ensure value for money and to be in a position to respond to the changing internal and external environment.

"The introduction of new personnel into an area can help to bring a new perspective and a fresh look with the potential benefits for service delivery."



Training & Development

It is widely accepted that Training and development are the keys to successful organisations prospering.

The Council is committed to helping all staff gain the knowledge, skills and attitudes to achieve the goals set out in the Corporate Plan. The Council is also dedicated to the promotion of a learning culture within the organisation in order that staff achieve their full potential.

The Councils aim is to achieve a level of investment in staff training & development of at least 3% of payroll costs. Identification of training needs is carried out in partnership with the staff in both authorities. In addition to training carried out directly by or on behalf of both bodies, a Staff Education Scheme is in place to assist staff undertaking courses of education or training.

Performance Management

Work is presently taking place on the development of a performance management and development system (PMDS) nationally which will be rolled out in 2005. The development of such a system will facilitate line managers and staff to manage information and to focus on development needs.

Human Resources Policies & Procedures

The authorities have the following human resources policies and procedures in place:

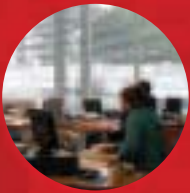
Annual Leave	Non Smoking policy
Flexi Leave	Grievance and Disciplinary Procedures
Work- Sharing Scheme	Adoptive Leave
Mobile Phone Policy	Paternity Leave
Sick pay scheme	Carers Leave
Parental Leave	Force Majeure Leave
Dignity at work policy	Attendance at Courses / Conferences / Seminars
Term time leave	Training Policy
Study Leave	Staff Education Scheme



"The Council is committed to helping all staff gain the knowledge, skills and attitudes to achieve the goals set out in the Corporate Plan."

"The development of partnership structures has been an important innovation and carries with it the potential to strengthen relations between management and employees and to enhance organisational performance."

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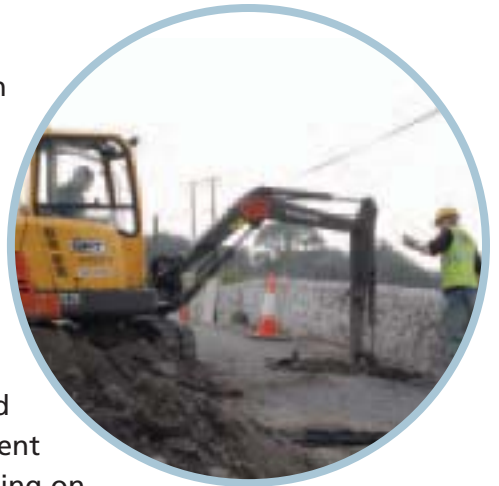


Partnership

The development of partnership structures has been an important innovation and carries with it the potential to strengthen relations between management and employees and to enhance organisational performance. The workplace partnership has again participated in the corporate policy process and will support improved service delivery over the coming years.

Monitoring, Review and Assessment Process

This Corporate plan has been prepared as an organisational strategic process. The plan outlines our objectives and strategies until 2009. It has been prepared in a spirit of participation, partnership and shared responsibility between elected members of Sligo County Council, Sligo Borough Council, management and staff at all levels. The key activities, objectives and strategies as set out recognise the environment in which we operate and our role in delivering on our responsibilities.




Recognition is also given to the need to be flexible and consider the challenging environment of change currently underway in local government. The Corporate Plan will become a tool that is used widely throughout the organisation. It will be supported by Annual Operational Plans prepared by each department and involve all staff.

A monitoring, review and assessment process will be put in place and will provide indications as to our achievements in relation to delivering on our objectives and strategies. This will involve regular reporting to members and the public.

Mechanisms include:

- Review of Operational Plans
- Annual Corporate Plan Progress Reports
- Annual Report
- Local Authority Service Indicators



Appendices

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Appendix 1

Management Structures

Management Team

Mr Hubert Kearns
County Manager

Mr Tim Caffrey
*Director of Services, Housing, Social, Cultural,
Corporate Services and Emergency Services*

Ms Dorothy Clarke
Director of Services, Community and Enterprise

Mr. Seamus Concannon
Director of Services, Infrastructural Services

Mr. Pat Forkan
Director of Services, Planning and Environmental Services

Mr Tom Kilfeather
Head of Finance

Mr. John Mc Nabola
Town Clerk, Sligo Borough Council

Members of Sligo County Council

Councillor Margaret Gormley,
Cathaoirleach

Councillor Martin Baker

Councillor Mary Barrett

Councillor Patrick Barry

Councillor Declan Bree

Councillor Veronica Cawley

Councillor Aidan Colleary

Councillor Paul Conmy

Councillor Jude Devins

Councillor Michael Fleming

Councillor Ita Fox

Councillor Deirdre Healy McGowan

Councillor Imelda Henry

Councillor Albert Higgins

Councillor Seamus Kilgannon

Councillor Joe Leonard

Councillor Jerry Lundy

Councillor Sean Mac Manus

Councillor Jim McGarry

Councillor Pat McGrath

Councillor Tony McLoughlin

Councillor Gerard Mullaney

Councillor Gerry Murray

Councillor Joseph Queenan

Councillor John Sherlock



Members of Sligo Borough Council

Councillor Declan Bree,
Mayor of Sligo

Councillor Cllr. David Cawley

Councillor Cllr. Veronica Cawley

Councillor Cllr. Jude Devins

Councillor Arthur Gibbons

Councillor Cllr. Jimmy McGarry

Councillor Cllr. Jonathan McGoldrick

Councillor Cllr. Tony McLoughlin

Councillor Cllr. Chris MacManus

Councillor Cllr Sean MacManus

Councillor Cllr. Tom MacSharry

Councillor Cllr. Rosaleen O'Grady



Committee Structures

Corporate Policy Group

The Corporate Policy Group (CPG) comprises the Cathaoirleach of Sligo County Council and the four chairs of the Strategic Policy Committees and is supported by the County Manager. The role of the CPG is to advise and assist the elected Council in the formulation, development, monitoring and review of policy for the Council and for that purpose propose arrangements for the consideration of policy matters and the organisation of related business by the elected Council.

Strategic Policy Committees

The statutory basis for Strategic Policy Committees (SPC's) is set out in the Local Government Act 2001. As part of the ongoing programme of local government reform and in keeping with the policy of broadening involvement in local government through participation by community and sectoral interests, Sligo local authorities have established SPC's. These committees afford an opportunity to relevant external bodies to become involved in the formulation of policies affecting the future of Sligo. Committees have been in operation since 1999 and have been reviewed following the election in June 2004. The role of the SPC's is to formulate policy proposals, evaluate and report on policy implementation for consideration and final decision by the full council.

In Sligo local authorities the SPC's consist of elected members of Sligo County Council and 2 elected members from Sligo Borough Council and others who are nominated by representative of the sectors relevant to the work of the particular SPC will have a minimum total membership of nine. Each SPC has a minimum of one third of the membership drawn from the sectoral interests. The SPC structure for 2004-2009 has an increased sectoral representative of two members.



The SPC's in Sligo and their responsibilities are as follows:-

Economic Development and Planning Policy

Industry, tourism and general economic development, forward planning and planning control, urban and rural development.

Environmental Policy

Waste management, air and water pollution, fire and other emergency Services, burial grounds, road safety, water safety, Civil Defence and consumer protection.

Transportation and Infrastructural Policy

Road development and maintenance, piers and harbours, coastal and other infrastructural services.

Housing Policy/Social and Cultural Development

All aspects of private and public housing, care of the marginalised and socially deprived, community development, recreation and amenity development, library and museum service and development of the arts.

Other Committee Structures

Sligo County Council has five area committees in place, one each in respect of each of the local electoral areas. Discussions and decisions about matters which are relevant to the specific area are carried out at area level. As such, area committees deal with matters relating to the operational delivery of the services and have a particular value in removing minor and detailed operational issues from the full Council.

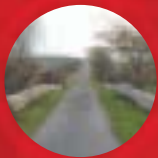
The Council nominates representatives to numerous external bodies such as the Border Regional Authority, the Regional Assembly, the Vocational Educational Committees, the General Council of County Councils, the Irish Central Border Area Network and many others.

In addition the Council has power to appoint various Committees of its own members such as:

- Standing Orders Committee and
- Traveller Accommodation Consultative Committee

Partnership Committee

NAME	REPRESENT
Frankie Brannigan	IMPACT
Tommy Dunleavy	UCAAT
Pat Doyle	SIPTU-LAPO
Gordon Lyttle	AMICUS
Tom McGowan	SIPTU
Seán McHugh	IMPACT
Marie Leydon	Sligo Local Authorities
John O'Dwyer	Sligo County Council
Seamus O'Toole	Sligo County Council



Sligo Borough Council Working Group Members

NAME	REPRESENT
Michael Carty	<i>LAPO</i>
Daniel Lehane	<i>IMPACT</i>
Gabriel Flannery	<i>SIPTU</i>
Gerry Cannon	<i>Sligo Borough Council</i>
John Moran	<i>Sligo Borough Council</i>

Sligo Local Authorities Equality Action Team

NAME	REPRESENT
Jim O'Sullivan	<i>SIPTU</i>
Tommy Dunleavy	<i>UCATT</i>
Gabriel Flannery	<i>SIPTU</i>
Caroline McManus	<i>Sligo Borough Council</i>
Aisling Smyth	<i>Sligo Borough Council</i>
Katrina McDaniel	<i>LAPO</i>
Thomas Gallagher	<i>IMPACT</i>
Declan Breen	<i>Sligo County Council</i>
Caroline Feeney	<i>Sligo County Council</i>
Mairead McLaughlin	<i>Sligo Local Authorities</i>



Appendix 2

Principles of Quality Customer Service

Quality Service Standards

Publish a statement that outlines the nature and quality of service which customers can expect, and display it prominently.

Equality/Diversity

Ensure the right to equal treatment as established by equality legislation, and accommodate diversity, so as to promote equality for individuals and groups covered by the equality legislation (on the grounds of gender, marital status, family status, sexual orientation, religious belief, age, disability, race and membership of the traveller community).

Identify and work to eliminate barriers and access to services for people experiencing poverty and social exclusion, and for those facing geographic barriers to services.

Physical Access

Provide clean, friendly and accessible public offices that ensure privacy, comply with occupational and safety standards and facilitate access for people with specific needs.

Information

Provide information that is clear, timely and accurate at all points of contact. Ensure that the potential offered by Information Technology is fully exploited.

Continue the drive for simplification of rules, regulations, forms, information leaflets and procedures.

Timeliness and Courtesy

Deliver quality services with courtesy, sensitivity and minimum delay, fostering a climate of mutual respect between provider and customer.

Give contact names in all communications to ensure ease of ongoing transactions.

Complaints and Appeals

Maintain a well-publicised, accessible, transparent and simple-to-use system of dealing with complaints about the quality of service provided. Similarly, maintain a formalised, well-publicised, accessible, transparent and simple-to-use system of appeal/review for those who are dissatisfied with decisions in relation to services.

Consultation and Evaluation

Provide a structured approach to meaningful consultation with, and participation by, the customer in relation to the development, delivery and review of services. Ensure meaningful evaluation of service delivery.

Choice

Provide choice, where practicable, in service delivery including payment methods, location of contact points, opening hours and delivery times. Use available technology to ensure maximum access, choice and quality of delivery.

Official Languages Equality

Provide quality services through Irish and/or English and inform customers of their right to choose the language medium.

Better Co-ordination

Foster a more coordinated and integrated approach to delivery of public services through partnership and development of networks of public service providers.

Internal Customer

Consult and involve staff in service delivery issues.



Appendix 3

Customer Action Plan

Sligo local authorities serve a variety of customers, including staff and business functions within the organisation, other service providers, the general public, businesses and a range of other organisations. Customers fall into two main categories – **target customers**, the intended ultimate beneficiaries, customers or users of the service/s provided. The objective of Sligo local authorities is to provide something of use to target customers segment and to have a positive impact on them. The second category is the **indirect customer**, (not targeted but affected), this category of customer are impacted, or potentially impacted by the services to target customers but unintentionally. This plan does not specifically include services to these groups, however, the organisations approach to the delivery of the objectives within this plan ensures that their interests are considered. The approach is inclusive and considers the impact of our activity on the environment and the legacy that we will leave for future generations. The plan also recognises other stakeholders including national and regional government, agencies and bodies who operate in Sligo and neighbouring local authorities.

In our service delivery we will:-

- Set standards of service
- Be open and provide full information
- Consult and involve
- Encourage access and the promotion of choice
- Treat all fairly
- Use resources effectively
- Innovative and improve
- Work with other providers

Our commitment to quality customer service will address key dimensions within our service delivery approach.

In this approach we will deliver improvements in:-

Tangibles	The physical facilities and equipment available, how easy it is to understand information provided and complete application forms.
Reliability	Perform the promised service dependably and accurately
Responsiveness	Help customers and provide prompt service
Assurance	Inspire confidence and trust
Empathy	Provide a caring and individual service to customers

We also make the following commitments:-

In our dealings with customers on the telephone we will:

- Respond quickly and courteously
- Be helpful and provide the information required
- Take the enquiry and telephone number and call or write back if the enquiry cannot be answered quickly
- Indicate when you can expect to hear from us and arrange to call at a time that is convenient for you, if calling back is necessary



For personal callers we will:

- Be courteous and fair in our dealings
- Deal with enquiries as quickly as possible
- Respect your privacy and provide private interview rooms for all public offices as required
- Ensure that queues are kept to a minimum
- Keep our offices clean, safe and accessible, particularly for people with disabilities

On receipt of written correspondence we will

- Reply to letters as soon as possible and issue an acknowledgement if we do not expect to reply to your letter within 10 days
- Write as clearly as possible
- Only use technical terms where this is absolutely necessary
- Ensure that all letters carry a contact name, telephone number and reference

Forms and leaflets will:

- Be freely available
- Use clear and concise language
- Explain what is required

Information and openness – we will

- Provide information that is clear, timely, accurate and accessible
- Provide information on schemes and services in clear simple language
- Provide reasons for policy decision

Irish Language

Sligo local authorities are committed to improving the level of services available through Irish. We will seek to ensure that all Sections will have access to a staff member capable of communicating with the public in Irish in order that, in so far as possible, services are available bilingually.





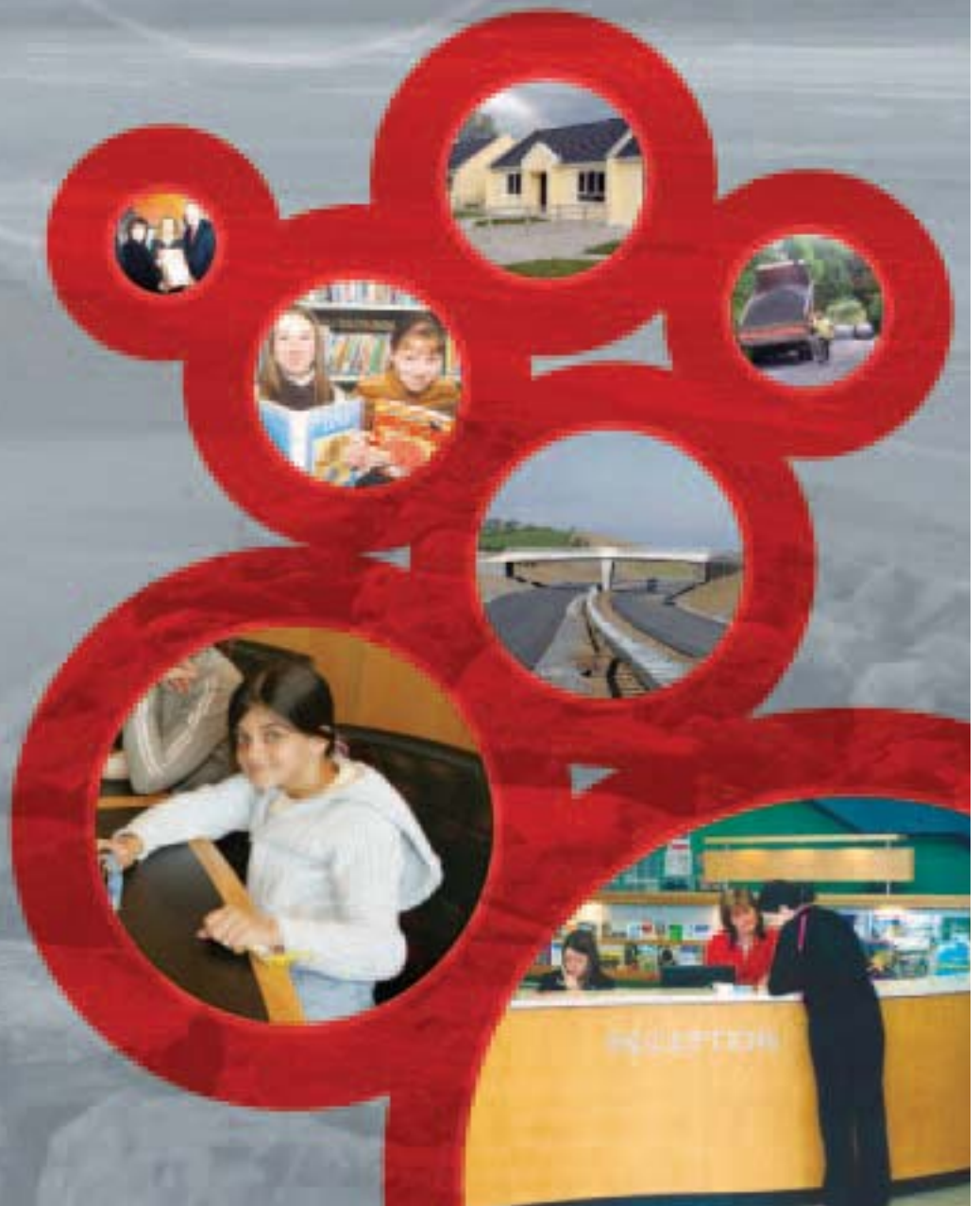
Sligo County Council
Comhairle Chontae Shligigh



Sligo Borough Council
Comhairle Bhuirg Shligigh

Plean Corparáideach d'Údaráis Áitiúla Shligigh

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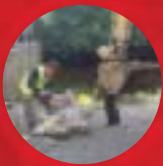
Clár

2	Réamhrá
3	An Straitéis i gComhthéacs
6	Prionsabail Chrosghearrtha
8	Timpeallacht Fheidhmiúcháin
14	Ráiteas Misin
14	Luacha Lárnacha
15	Príomhghníomhaíochtaí
25	Próiséas Bainistíochta
29	Aguisín



"Tugann an plean seo deis dúinn an bealach ina ndéanaimid ár ngnó a scrúdú agus freagairt do na hathruithe atá de shíor ag tarlú mórthimpeall orainn"

2



Réamhrá

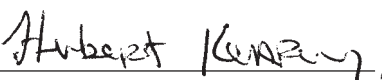
Tá áthas orainn Plean Corparáideach Údaráis Áitiúla Shligigh 2004 – 2009 a chur i láthair.

Cuireann Údaráis Áitiúla Shligigh an Plean Corparáideach ar fáil tar éis gach toghchán áitiúil. Bhí próiséas leathan comhairliúcháin i gceist agus é á ullmhú againn le comhaltaí den Chomhairle Chontae agus den Chomhairle Buirg, baill foirne, an pobal, Bord Forbartha an Chontae agus geallshealbhóirí eile. Tugann an plean seo deis dúinn an bealach ina ndéanaimid ár ngnó a scrúdú agus freagairt do na hathruithe atá de shíor ag tarlú mórthimpeall orainn. Leagann sé amach príomhghníomhaíochtaí Údaráis Áitiúla Shligigh maraon le cuspóirí agus straitéisí leis na cuspóirí seo a chur i gcrích. Treoireoidh an plean seo ár ngníomhaíochtaí sna ceithre bliana atá romhainn. Tá roinnt coincheapanna atá léirithe tríd an bplean agus a dhíríonn ar an mbealach athraithe ina bhfeidhmíonn údaráis áitiúla. Ceann de na príomhcheisteanna a d'éirigh le linn an phróisis comhairliúcháin ná an tábhacht a bhaineann leis an nádúr daonlathach atá sa dá chomhairle agus a bhfreagracht ag seachadadh féinriail áitiúil. Ní mór d'údaráis áitiúla Shligigh ceannródaíocht agus fis a chur ar fáil donár gcustaiméirí go léir agus ní mór dúinn ár sainordú a úsáid le feabhas breise a chur ar ár ról agus muid ag scrúdú na ngníomhaíochtaí a mbíonn tionchar acu ar shaol ár gcuid saoránach.

Is príomhghníomh le seachadadh sa bhfiche bliain atá romhainn go ndéanfaí baile geata de Shligeach, rud a aithníodh faoin Straitéis Spáis Náisiúnta mar bhealach le mórfhorbairt a dhéanamh ar an lathuaisceart. Níos mó ná riamh roimhe seo, ní mór don dá údarás cur chuige atá fábharch don bhforbairt a ghlacadh chucu má theastaíonn uainn an mian seo a fhíoradh. Beidh na húdaráis áitiúla go mór chun tosaigh ag cur an infrastruchtúir is gá ar fáil ach beidh siad páirteach freisin i gcruthú na gcoinníollacha d'infheistíocht agus iad ag obair as lámh a chéile le tógálaithe agus áisíneachtaí eile stáit le rathúnas a chinntiú. Ní mór do chathair nua Shligigh caighdeán ard saoil a bheith aici agus go bhféachfaí air mar áit ar mhian le daoine bheith ag obair nó ag cónaí inti, nó cuairt a thabhairt uirthi.

Is tosaíocht leanúnach linn caighdeán na seirbhíse a chuirimid ar fáil d'ár gcustaiméirí. Cuideoidh mórán de na haidhmeanna agus na straitéisí atá sa phlean seo le seirbhísí dírithe ar an gcustaiméir agus iad d'ardchaighdeán a chur ar fáil.

Cuideoidh an plean seo le húdaráis Áitiúla Shligigh na deiseanna a chuirtear rompu a thapú agus aghaidh a thabhairt ar na dúshláin atá rompu le barr feabhais a chur ar shaol an phobail i Sligeach.

Signed: 

Hubert Kearns
Sligo County Manager





An Straitéis i gComhthéacs

3

Comhthéacs an Phlean Corparáideach:

Pléadh na príomhfhorbairtí seo a leanas agus an Plean Corparáideach seo á ullmhú...

“Ciallaíonn an Plean Forbartha Náisiúnta do Shligeach go n-aithníonn an Rialtas gur gá infheistíocht a dhéanamh in infrastruchtúr criticiúil chun go bhféadfaí leanacht le forbairt chothrom réigiúnach.”

4

Straitéis Spáis Náisiúnta

Séard atá sa Straitéis Spáis Náisiúnta (SSN) ná an chéad chreatlach pleanála náisiúnta straitéiseach d’Éirinn as seo go ceann 20 bliain. Aithníonn sé Sligeach mar ionad uirbeach atá le forbairt go tapaidh mar bhaile geata a neartóidh mórfhorbairt an Iarthuaiscirt. Tá an Plean Forbartha do Shligeach & Máguaird agus an dréachtphean forbartha don chontae beartaithe le toradh a thabhairt ar an Straitéis Spáis Náisiúnta agus le cur leis an aidhm forbairt réigiúnda níos cothroime a bhaint amach. Ráite go bhfuil an chathair beartaithe mar bhaile geata, tá suntas ar leith ag an straitéis d’Údaráis Áitiúla Shligigh.

An Plean Forbartha Náisiúnta

Tá sé i gceist ag an bPlean Forbartha Náisiúnta (PFN) clár infheistíochta struchtúrtha agus de réir tosaíochta a thabhairt i gcrích thar an tréimhse go 2006 agus thairis, in infrastruchtúr sóisialta, eacnamúil agus fisiciúil na hÉireann le go neartófaí comórtasacht na hÉireann, go leanfaí le forás fostaíochta agus eacnamúil na tíre, agus le forbairt réigiúnach agus cuimsitheacht shóisialta a spreagadh. Ciallaíonn an Plean Forbartha Náisiúnta do Shligeach go n-aithníonn an Rialtas gur gá infheistíocht a dhéanamh in infrastruchtúr criticiúil chun go bhféadfaí leanacht le forbairt chothrom réigiúnach. Ní mór freagairt don PFN le creatlach pleanála agus forbartha fuinniúil agus le hinfheistíochtaí tosaíochta agus struchtúrtha timpeall ar chlár forbartha.

Páirtnéireacht níos Domhaine sa Rialtas Áitiúil

Tá Páirtnéireacht sa Láithreán Oibre ar bun ag Údaráis Áitiúla Shligigh ó 1999. Ó cuireadh i bhfeidhm é tá roinnt fiontar náisiúnta agus áitiúla curtha i gcrích atá tar éis feabhas a chur ar sheachadadh seirbhísí. Tá Údaráis Áitiúla Shligigh fós ag fostú áisitheoir Páirtnéireachta atá ag obair leis an gCoiste páirtnéireachta chun an fhís pháirtnéireachta sna húdaráis áitiúla a thabhairt i gcrích, is é sin

“gurb é seo an bealach bunaithe le gnó a dhéanamh, le rannpháirtíocht ó bhainistíocht, ceardchumann agus an fhoireann oibre ag gach leibhéal”.

Tá páirt glactha arís ag an bPáirtnéireacht sa Láithreán Oibre sa phróiseas pleanála corparáideach agus tacóidh sé go leanúnach le seachadadh seirbhísí feabhsaithe sna blianta atá romhainn.



Nuachóiríocht Rialtais

Tá tionchar dearfach tar éis a bheith ag an gClár Nuachóirithe Rialtais, a cuireadh ar bun roinnt blianta ó shin ar an ról ceannródaíochta pobail atá ag an rialtas áitiúil, rud a chuireann seirbhísí ar fáil ar bhealach atá níos éifeachtaí agus níos cumasaí agus a chuireann seachadadh seirbhísí d'ardchaighdeán ar fáil dóibh siúd a úsáideann seirbhísí na n-údarás áitiúil. Leanfaidh an clár ar aghaidh le tionchar a bheith aige ar fheidhmiú na n-údarás áitiúil. Tugann údaráis áitiúla Shligigh aird ar riachtanaisí an phobail agus cuireann rompu seirbhísí a chur ar fáil, ní díreach don phobal ach leis an bpobal freisin. Oibríonn na húdaráis áitiúla, ní díreach trí rannóga traidisiúnta, ach san oifig dhílárnaithe i dTobar an Choire agus i bpáirtnéireacht le heagraíochtaí úsáideora, grúpaí pobail agus eagraíochtaí tionóntaithe.

Comharthaí Seirbhíse

Tá na feabhsaithe ar sholáthairtí na n-údarás áitiúil á measúnú trí shraith de 42 comhartha a forbraíodh go náisiúnta. Is gné fíor-thábhachtach le seachadadh iad na comharthaí seirbhíse i dtaca leis na gealltanais a rinneadh i mBuanú na Comhpháirtíochta i dtreo seirbhís chustaiméara feabhsaithe. Tá a ghealltanais déanta ag Sligeach don tionscnamh comharthaí seirbhíse, trí thuairisciú ar iompar agus tá sraith de chomharthaí áitiúla forbartha againn. Úsáidtear na comharthaí seo mar chuid den phróiseas rialta athbhreithnithe. Fad a ritheann tréimhse an phlean seo leanfaidh údaráis áitiúla Shligigh ag forbairt agus ag tuairisciú ar na comharthaí seo.

An tAcht um Shaoráil Faisnéise

Leanann údaráis áitiúla Shligigh de bheith ag cur i bhfeidhm na riachtanas faoin acht seo agus déanaimid taifead agus freagairt go sásúil ar iarrais ag lorg eolais. Tá am fóirne ceadaithe leis an seirbhís seo a sheachadadh agus cinntíonn sé seo go gcuirtear oscailteacht agus trédhearcacht chun cinn i seachadadh seirbhísí.

5

“Oibríonn na húdaráis áitiúla, ní díreach trí rannóga traidisiúnta, ach san oifig dhílárnaithe i dTobar an Choire agus i bpáirtnéireacht le heagraíochtaí úsáideora, grúpaí pobail agus eagraíochtaí tionóntaithe.”

6

Prionsabail Chrosghearrtha



Cuimsitheacht Shóisialta

Éiríonn eisiacht shóisialta as struchtúir agus próiséis a cheileann rannpháirtíocht iomlán i sochaí lárnach na hÉireann ar dhaoine áirithe. Is dúshlán d'údaráis áitiúla é plé go héifeachtach le heisiacht shóisialta agus straitéisí a chruthú a chuireann cuimsitheacht shóisialta chun cinn. Tá an ról i leith tabhairt faoin eisiacht shóisialta nasctha le cuspóirí straitéiseacha na heagraíochta. Glacfar san áireamh na prionsabail, na spriocanna agus na haidhmeanna atá leagtha amach sa Straitéis Náisiúnta in aghaidh na Bochtaineachta nuair atá na haidhmeanna forbartha straitéiseacha seo á leagadh síos againn.

Tá forbairt déanta cheana féin ag údaráis áitiúla Shligigh ar straitéisí do chuimsitheacht shóisialta chuí ar leibhéal áitiúil agus leanfar den bhforbairt sin lena chinntiú go ndaingneofar agus go neartófar an ghníomhaíocht náisiúnta atá ar bun. San áireamh leis seo tá ról gníomhach a ghlacadh sna ceisteanna sóisialta a bhaineann le tionóntaithe tríd an gclár bainistíochta eastát.

Comhionannas

Cuireann an tAcht um Chomhionannas 1998 cosc ar idirdhealú ar bhonn inscne, stádas pósta, stádas teaghlaigh, claonadh gnéis, creideamh, aois, míchumas, cine agus ballraíocht i bpobal an Lucht Siúil. Tá Códanna Cleachtais forbartha agus curtha i bhfeidhm ag údaráis áitiúla Shligigh i dtaca le comhionannas agus tá solúbthacht shuntasach tugtha isteach i gcleachtais oibre le go bhféadfaí plé níos fearr leis na héilimh a thagann ón ionad oibre agus ón mbaile. Tá Oifigeach Comhionannais agus foireann Ghníomhaíochta Chomhionannais ceaptha le ceisteanna comhionannais a chur chun cinn agus le céimeanna a bheartú le go gcuirfí feabhas ar chúrsaí. I dtaca le fostú daoine le míchumais, tá sprioc an rialtais de 3% sáraithe ag údaráis áitiúla Shligigh. Tá Foireann Ghníomhaíochta Chomhionannais Údaráis Áitiúla Shligigh déanta suas de ionadaithe ón bhfoireann uilig, na ceardchumainn agus an bhainistíocht. Tá treoir ag an bhfoireann aidhmeanna agus spriocanna comhionannais a fheabhsú, a fhorbairt agus a thionscnú ar bhealach an-ghníomhach chun leasa na timpeallachta oibre. Tá sé mar ról fosta ag an bhfoireann athbhreithniú a dhéanamh ar pholasaithe agus ar nósanna imeachta i leith cosaint an chomhionannais agus i leith na reachtaíochta a bhaineann le comhionannas san ionad oibre.

Seirbhís Chustaiméara

Is eilimint thábhachtach sa phróiséas athchóirithe do na húdaráis áitiúla é seirbhís d'ardchaighdeán a chur ar fáil don chustaiméir. Áirítear leis seo feabhsú agus caomhnú caighdeán na seirbhísí uilig lena chinntiú go bhfreastlaíonn siad ar riachtanais aitheanta shóisialta, rochtain ar sheirbhísí a chinntiú do gach saoránach a dteastaíonn siad uathu agus cothrom na féinne i ndáileadh na n-acmhainní dóibh siúd is mó a bhfuil práinn acu leo. Leantar leis na feabhsúcháin shuntasacha atá curtha i bhfeidhm ag údaráis áitiúla Shligigh le barr feabhais a chur ar sheachadadh, rochtain agus caighdeán a gcuid sheirbhísí.



"Is dúshlán d'údaráis áitiúla é plé go héifeachtach le heisiacht shóisialta agus straitéisí a chruthú a chuireann cuimsitheacht shóisialta chun cinn."

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Timpeallacht Fheidhmiúcháin



Comhthéacs Ginearálta

Níos mó ná aon rud eile, is é an t-athrú an rud is mó a shainíonn an timpeallacht fheidhmiúcháin sna hÚdaráis Áitiúla i Sligeach san am i láthair. Tá athruithe suntasacha tagtha ar bhunús na mbailte agus na gcathracha i Sligeach maidir le tógáil chomh maith le hathruithe deimeagrafaíochta, sóisialta, cultúrtha agus eacnamaíochta. Is dócháí go dtarlóidh athruithe suntasacha eile fós le linn tréimhse an phlean seo. Tá fonn láidir ar Údaráis Áitiúla Shligigh aghaidh a thabhairt ar na hathruithe seo go dearfach agus feabhas a chur ar chaighdeán saoil na ndaoine ach ag an am céanna ag cinntiú forbairt Shligigh ar bhealach struchtúrtha agus eagraithe.

Suíomh

Tá Contae Shligigh suite i gcúige Chonnacht, i réigiún iarthuaisceart na hÉireann agus glacann sé isteach réimse talún iomlán de 183,710 heachtáir, tá teorainn aige le contaetha Liatroma, Ros Comáin agus Mhaigh Eo agus ar an dtaobh thiar tá stráice cósta tuairim is 200 ciliméadar ar aghaidh an Atlantaigh.

Tírdhreach

Tá éagsúlacht nádúrtha ag baint leis an tírdhreach sa Chontae mar a bhfuil sléibhte iontacha aolchloiche ar nós Beann Gulbain agus Beann Bhuiscinn, dreach tíre sléibhe suimiúil eile (m.sh. Sléibhte Gamh agus an Breacshliabh), go leor locha áille pictiúrtha (m.sh., Locha Arbhach, lascaigh, Gara, Gleann an Chairthe, Gile agus tSailt), tailte feirme fálaíthe agus imeallbhord cósta a mbaineann éagsúlacht leis, ar nós aillte ísle, cósta bearnach agus trána gaineamhacha. Nuair a chuirtear na buanna tíreolaíochta seo uilig le chéile feictear an tírdhreach fíor-álainn atá ag Sligeach.

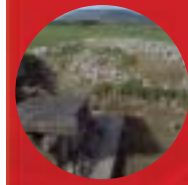
Oidhreacht agus Cultúr

Tá iarsmaí uathúla staire agus seandálaíochta ag Sligeach – breis is 5,000 láithreán seandálaíochta atá chomh hársa le 6,000 bliain d’aois, orthu seo tá na láithreáin réamhstaire sa Cheathrú Mhór, An Cheathrú Chaol agus An Chraobhach Chaol.

Tá áilleacht na dúiche maraon leis an oidhreacht shaibhir chultúrtha agus stairiúil tar éis spreagadh a thabhairt do cheoltóirí, ealaíontóirí agus filí, orthu sin clann Yeats, Naomh Colmille agus ceol traidisiúnta Michael Coleman. Tá aitheantas láidir idirnáisiúnta faighte ag Sligeach as seo agus is as a eascraíonn an tionscal rathúil turasoíreachta atá ann.

Comhthéacs Eacnamaíochta

Tá Sligeach mar lárionad riaracháin, tráchtála, seirbhíse, sláinte agus oideachais do cheantar mór máguaird. Feidhmíonn sé freisin mar ionad dáilte tábhachtach san Iarthuaisceart. Le blianta beaga anuas tá forbairt tagtha ar Shligeach mar ionad mór tionsclaíochta, tráchtála agus cónaithe mar a bhfuil Aerfort Réigiúnach, stáisiún traenach, calafort, dhá choláiste tríú leibhéal atá ag méadú agus Ospidéal Ginearálta. Níl aon ionad eile san Iarthuaisceart inchurtha leis ó thaobh an líon institiúid agus eagraíochtaí, rud a dhearbhaíonn tábhacht a ról feidhmitheach agus réigiúnach.



“Tá athruithe suntasacha tagtha ar bhunús na mbailte agus na gcathracha i Sligeach maidir le tógáil chomh maith le hathruithe deimeagrafaíochta, sóisialta, cultúrtha agus eacnamaíochta.”

“De thoradh a bhfuil de lucht saothair agus scileanna i gCathair Shligigh, maraon lena áisiúlacht rochtaine agus flúirse infrastruchtúir agus áiseanna tá sé anois mar phríomhionad tionsclaíochta do Chontae Shligigh.”

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Ar na lárionaid thábhachtacha sa tionsclaíocht atá tar éis forbairt sa Chontae tá Cathair Shligigh, Tobar an Choire agus An Ghráinseach. Faoi láthair tá 47 comhlacht lonnaithe i gceithre pháirc ghnó IDA i gContae Shligigh. De thoradh a bhfuil de lucht saothair agus scileanna i gCathair Shligigh, maraon lena áisiúlacht rochtaine agus flúirse infrastruchtúir agus áiseanna tá sé anois mar phríomhionad tionsclaíochta do Chontae Shligigh. Taobh amuigh den chathair, tá an talmhaíocht fós mar chuid thábhachtach den eacnamaíocht áitiúil cé go bhfuil laghdú ag teacht ar a scar d’aschur eacnamaíochta agus d’fhostaíocht maidir le coibhneas de, agus tacaíonn gníomhaíochtaí tuaithe eile ar nós foraoiseacht, turasóireacht agus a leithéid leis na bailte móra agus beaga eile sa Chontae.

Daonra

De réir Dhaonáireamh 2002 bhí daonra de 58,200 duine i gContae Shligigh, Buirg Shligigh san áireamh. Léiríonn sé seo méadú de 3,444 (6.2%) ó fhigiúr dhaonáireamh 1991, agus 2,379 (4.26%) i gcomparáid le 1996. Tháinig fás de 1.9% ar Bhuirg Shligigh, mar atá de réir a limistéar riaracháin, idir 1991-1996 agus de 3.6% idir 1996 agus 2002. Léiríodh an fhorbairt thar teorainn a bhí ag an mbaile idir 1996 agus 2002 le fás suntasach taobh istigh de roinnt toghroinn ceantar (TC) in aice le, nó i ngiorracht taistil do Bhuirg Shligigh. Is é an sampla is fearr de seo ná TC Chnoc an Fhraeigh, ina bhfuil an fo-shráidbhaile Cnoc na Trá agus méadú forbartha Shligigh fad Bhóthar Chnoc na Trá: d’fhás daonra an TC de 38.6% idir 1996 agus 2002. Tharla ráta fáis cosúil leis seo i gcuid de na ceantair tuaithe i gContae Shligigh, ‘sé sin ceantar an chontae taobh amuigh den Bhuirg idir 1991 agus 1996 – 1.55%, ach d’fhás sé níos tapúla ná an croílár cathrach idir 1996 agus 2002, an daonra ag méadú de 4.5%.

Idir 1991 agus 2002 tá fás seasta tagtha ar dhaonra na gceantar tuaithe i lár agus i dtuaisceart an chontae ach i gceantair thiar agus theas sa chontae is titim a tháinig ar an daonra. Chaill roinnt TC, ar nós An Droim Ard Thoir agus Eanach suas le 18% dá ndaonra mar a bhí i 1991. Léiríodh fás 10% sa daonra i bhfiche is a haon TC, sé cinn acu a mhéadaigh breis is 15%, áfach. Tríd is tríd, as iomlán de 79 TC tuaithe, thit an daonra i 36 ceann acu go leanúnach ó 1991 go 2002.

Mar sin féin, is cosúil go bhfuil an ráta i dtitim an daonra tar éis moilliú: idir 1991 agus 1996, chaill 40 TC tuaithe daonra ach níor tharla seo ach do 34 TC tuaithe idir 1996 agus 2002. I gcás mórán de na ceantair a chaill daonra is ceantair shléibhtiúla iad agus ceantair iargúlta nach mbaineann mórán fiúntas talmhaíochta leo. Ar na príomhcheisteanna a éiríonn as athbhreithniú ar nósmaireacht daonra tá:

- Tá daonra an Chontae, baile Shligigh san áireamh, ag fás, ach ag ráta a chaithfidh a bheith níos gasta leis an gcumasc leordhóthaineach a bhfuil gá leis de réir an SSN a bhaint amach.
- Tá an próiséas de thitim daonra ag socrú síos agus ag cúlú i mórán áiteanna i lár agus i dtuaisceart an Chontae, agus tá rátaí suntasacha méadaithe sa daonra á dtabhairt faoi deara i roinnt ceantar atá lámh le baile Shligigh.

- Tá cuma níos seasamhaí ar phátrúin a bhaineann le socracht agus titim daonra i gcodanna d'iarthar an Chontae seachas na ceantair a bhaineann le bailte áirithe, ach is iad na ceantair is suntaisí ag titim ná na ceantair shléibhe agus iargúlta den Chontae.



De réir na meastachán ar leibhéal daonra sa todhchaí atá molta sa dréachtphlean forbartha do Chontae Shligigh, meastar gur dócha go bhfásfaidh an daonra ó 58,200 i ndaonáireamh 2002 go dtí idir 65,000 & 75,000 duine faoi 2011. Tuairimíonn an Plean do Chathair Shligigh agus Máguaird gur gá do dhaonra na buirge agus a timpeallacht méadú ó leibhéal de 18,500 mar atá faoi láthair go leibhéal de idir 50,000 agus 80,000 duine sna 20-30 bliain amach romhainn má tá i ndán don chathair an cumas leordhóthaineach is gá a shroichint leis an sprioc de bheith mar bhaile geata a chomhlíonadh. Is soiléir go mbeidh a leithéid sin de mhéadaithe sa daonra mar ghné suntasach i bhforbairt Shligigh thar thréimhse an phlean seo agus sa todhchaí.

Tionsclaíocht agus Fostaíocht

Léiríonn Tábla 1 thíos an líon daoine a bhí fostaithe i gContae Shligigh ag grúpaí tionsclaíochta i mblianta an daonáirimh 1991, 1996 & 2002.

Tábla 1

Grúpa ginearálta tionsclaíochta	1991 daoine fostaithe	1996 daoine fostaithe	2002 daoine fostaithe
Talmhaíocht	3,568 (20%)	2,934 (15%)	1,928 (8%)
Tionscail	4,310 (24%)	5,339 (26%)	6,023 (25%)
Seirbhísí	8,547 (48%)	10,021 (50%)	14,589 (61%)
Tionscail eile	1,567 (9%)	1,910 (9%)	1387 (6%)
Iomlán fostaithe	17,992	20,204	23,927

Léiríonn na sonraí seo an tábhacht mhéadaithe atá ag teacht leis an earnáil sheirbhísí inar tháinig méadú ó 48% go 61% ar dhaoine fostaithe ann idir 1991 & 2002. I rith na tréimhse céanna bhí laghdú de 46% sa líon daoine a bhí fostaithe sa talmhaíocht.



“Tá daonra an Chontae, baile Shligigh san áireamh, ag fás, ach ag ráta a chaithfidh a bheith níos gasta leis an gcumasc leordhóthaineach a bhfuil gá leis de réir an SSN a bhaint amach.”

“Braitheann na húdaráis ar alúntaisí maoinithe ón rialtas lárnach chun a gclár oibre a chur i gcrích agus le caighdeáin arda a chaomhnú tríd an chontae.”

Infrastruchtúr

Bóithre

Tá impleachtaí suntasacha eacnamúla ag caighdeán an ghréasáin bóithre i dtaca le hinfheistíocht a mhealladh isteach agus tá tionchar aige ar an chaighdeán saoil atá ag pobal na háite agus ag cuairteoirí ar an áit. Tá infrastruchtúr bóithre Shligigh ag forbairt agus tá feabhsaithe suntasacha le tabhairt faoi deara ar chuid mhaith bóithre. Oibríonn údaráis áitiúla Shligigh leis an Údarás Náisiúnta Bóithre chun ár n-aidhmeanna a thabhairt i gcrích do na príomhbóithre náisiúnta. I gcomhar leis an Roinn Comhshaoil agus Rialtais Áitiúil cuireann an Chomhairle i bhfeidhm cur chuige beartaithe i leith na forbartha ar bhealaigh réigiúnacha agus áitiúla. Braitheann na húdaráis ar alúntaisí maoinithe ón rialtas lárnach chun a gclár oibre a chur i gcrích agus le caighdeáin arda a chaomhnú tríd an chontae.

Uisce & Fuíolluisce

Cé go bhfuil an suíomh mar a bhaineann le Cathair Shligigh sásúil, tá easnaimh dháiríre ann faoi láthair in infrastruchtúr uisce agus fuíolluisce tríd an chontae de thairbhe easpa infheistíochta thar tréimhse fhada. Tá fás na sráidbhailte agus na mbailte tar éis brú i bhfad níos mó a chur ar na seirbhísí seo. Tá na fadhbanna seo aitheanta ag Comhairle Chontae Shligigh agus tá liostáil tosaíochta déanta le plé leis na heasnaimh seo. Is é polasaí na Comhairle oibriú leis an earnáil phríobáideach nuair is féidir le cuidiú leis an infrastruchtúr seo a chur ar fáil.

Leictreachas

San am atá thart, chuir easpa soláthar leictreachais ard-chumhachta bac ar infheistíocht agus fostaíocht ó chomhlachtaí go dteastódh cumhacht mhór uathu. Cúiteofar an t-easnamh seo, áfach nuair a chuirfear líne nua 220KV ón stáisiún 220KV in Áth na Leac atá ann in aice le Cora Droma Rúisc chuig fo-stáisiún nua 220/110KV in Oirthear Shligigh maraon le forbairtí 100KV bainteacha.



Gás Nádúrtha

Bheartaigh an rialtas, i bprionsabal, i 2001 gur cheart an gréasán gáis a leathnú go Contae Shligigh ón bpríobán iompair i Maigh Eo-Gaillimh (ó mhachaire gáis na Corraibe amach ó chósta Acla). Níor mhór cuidiú deontais substaintiúil don leathnú seo ach a fhiúntas airgeadais a chinntiú ar dtús chomh maith le ceadú ón Choimisiún um Rialáil Fuinnimh. Táthar ag súil go scrúdófar an cheist seo tar éis 2006.

Forbairt Réigiúnach

Ceadaítear stádas teorann do Chontae Shligigh de thairbhe a chóngraí atá sé do Thuaisceart Éireann agus éifeacht na cogáochta sa Tuaisceart ar Chontae Shligigh. Cáilíonn an rannú seo Sligeach le tairbhe a bhaint as scéimeanna forbartha maoiné teorann na hEorpa agus tacaíocht airgid ar nós Interreg III agus Síocháin II trí Eagraíocht Clár an AE agus na hEagraíochtaí Maoinithe Idirmheánacha bainteacha. Os rud é go bhfuil Sligeach, atá mar chuid de Réigiún na Teorann, Lár Tíre & an Iarthar, ainmnithe mar réigiún Sprioc a hAon, tairbhíonn sé le leibhéal ard tacaíochta agus cuidiú deontais lena infrastruchtúr a fhorbairt agus tionscail nua a mhealladh. Tá roinnt príomhaidhmeanna ag an réigiún TLI ina Chlár Feidhmithe Réigiúnach a mbeidh tionchar suntasach acu ar Shligeach – orthu sin tá:

- méadú ar a bhfuil mar chumas ag an Réigiún agus forás níos cothroime a spreagadh,
- feabhsú a dhéanamh ar chaighdeán infrastruchtúr sóisialta agus eacnamaíochta agus a chuid acmhainní daonna,
- ag forbairt na mbonn acmhainní nádúrtha atá sa Réigiún,
- ag cur cuimsitheacht chathrach agus thuithe chun cinn.



“Ceadaítear stádas teorann do Chontae Shligigh de thairbhe a chóngraí atá sé do Thuaisceart Éireann agus éifeacht na cogáochta sa Tuaisceart ar Chontae Shligigh.”

Ráiteas Misin

Próiséas a chur ar fáil do chinneadh-ghlacadh daonlathach ag leibhéal áitiúil agus saol níos fearr a chur ar fáil don phobal

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Luacha Lárnacaha

Daonlathas

Rialaíonn ár sainordú daonlathach ár gcinní agus ár ngníomhaíochtaí uilig

Seirbhís Phoiblí

Is ar leas an phobail ár ngníomhaíochtaí uilig

Cuimsitheacht

Tá meas cothrom againn ag an uile dhuine

Cothromaíocht

Glactar gach cinneadh ar bhealach atá cothrom, cóir agus neamhchlaonta



Príomhghníomhaíochtaí

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1

Príomhghníomhaíochtaí – Próiseas d’Fhaireachán, Athbreithniú agus Measúnú

Ag cur féinriail áitiúil dhaonlathach ar fáil

“Cuireann an rialtas áitiúil deiseanna ar fáil do rannpháirtíocht an phobail agus gníomhaíocht pholaitiúil laistigh den phróiseas daonlathach le dul i gcionn ar imeachtaí agus cinní áitiúla.”

Ceann de príomhchuspóirí na n-údarás áitiúla ná guth a thabhairt don cheart chun féinrialaithe áitiúil. Cuireann an rialtas áitiúil deiseanna ar fáil do rannpháirtíocht an phobail agus gníomhaíocht pholaitiúil laistigh den phróiseas daonlathach le dul i gcionn ar imeachtaí agus cinní áitiúla. Tá sé níos cóngraí agus níos áisiúla do na saoránaigh. Dá thoradh seo is eilimint riachtanach de chóras daonlathach aon náisiúin é.

Cuspóirí:

- Ceannasaíocht agus fíis a chur ar fáil a spreagfaidh muinín sa phróiseas daonlathach
- Ról tionchair agus ionadaíoch an rialtais áitiúil a thabhairt i gcrích
- Leanacht de bheith ag cur i bhfeidhm na bpolasaithe go héifeachtach
- Gnáthdhaoine agus eagraíochtaí pobail a spreagadh le páirt níos mó a ghlacadh sa daonlathas áitiúil
- Níosmháireacht comhchomhairle agus plé a neartú
- Cur chuige cuimsitheach a chur chun cinn nuair atá polasaithe á bhforbairt agus á gcur i bhfeidhm

Straitéisí:

- Cuireadh a thabhairt d’áisiúneachtaí seachtracha tuairisciú ar imeachtaí a mbíonn tionchar acu ar shaoránaigh Shligigh
- Gach deis is féidir a thapú le feachtas agus oideachas a chur ar dhaoine maidir leis an obair rathúil atá déanta agus an méid atá bainte amach ag na comhairlí ar fud Shligigh
- Ionannas corparáideach láidir inmheánach maraon le cultúr ionracais a fhorbairt agus a chaomhnú ar fud údarás áitiúla Shligigh
- Tacú leis an nGrúpa Polasaí Corparáideach, na Coistí Polasaí Straitéiseacha agus na Coistí Ceantair le ról gníomhach agus ceannasach a ghlacadh i bhforbairt agus i gcur i bhfeidhm polasaithe
- Leanacht ag forbairt próiseis le gur féidir tuairimí custaiméirí/saoránaigh a fháil chun gur féidir tosaíochtaí a aithint agus go mbeadh an t-eolas sin mar bhunús le seachadadh seirbhísí agus forbairtí san am atá le teacht
- Úsáid éifeachtach a bhaint as ár ngréasán oifige áitiúla agus ár bpointí teagmhála seirbhísí
- Leanacht le tacaíocht agus traenáil a chur ar fáil d’ionadaithe tofa agus do na hionadaithe uilig ar na CPS
- Leanacht ag cur chun cinn tuiscint ar an rialtas áitiúil i measc na n-óg i Sligeach mar chuid de chur i bhfeidhm an Straitéis Náisiúnta Páistí
- Clár traenála agus eolais a chur i bhfeidhm maidir le polasaithe a fhorbairt agus a chur i gcrích do bhaill, don fhoireann agus baill seachtracha ar choistí bainteacha
- Straitéis Teicneolaíochta Cumarsáide agus Eolais a chur i bhfeidhm lena chinntiú go gcuirtear an t-eolas cuí ar fáil don méid daoine agus is féidir i leith obair na n-údarás áitiúil
- Aighneachtaí a chur ar fáil go rialta mar bhunús eolais d’obair na n-áisiúneachtaí seachtracha



Measúnú:

- Sástacht na gcustaiméirí/saoránach linn
- An líon pointí teagmhála poiblí, a gcaighdeán agus a rochtaineacht, le heolas a bhaineann le húdaráis áitiúla a sholáthar, teagmháil leictreonach san áireamh
- An céadchodán a vótáileann i dtoghcháin
- An líon tionscnamh nua atá dírithe ar an aos óg le go dtuigfeadh siad go díreach cén ról agus cuspóir a bhaineann leis an rialtas áitiúil
- An leibhéal rannpháirtíochta i gComharile na nÓg agus fiontair eile don óige
- An leibhéal traenála a chuirtear ar fáil

2

Príomhghníomhaíochtaí – Próiseas d’Fhaireachán, Athbreithniú agus Measúnú

Forbairt ar Shligeach

Tá ról tábhachtach ag na húdaráis áitiúla i gcur chun cinn forbairt eacnamaíoch, sóisialta agus cultúrtha. Ar na gníomhaíochtaí teagmhasacha tá pleanáil agus cur i bhfeidhm seirbhísí agus fiontair a mbaineann tairbhe leo do shaol na ndaoine a oibríonn, a chónaíonn agus a thagann ar cuairt chuig an cheantar.

Cuspóirí:

- Forbairt ar Shligeach mar Chathair Gheata a chur chun cinn
- Spreagadh agus tacaíocht a thabhairt d’fhorbairt na mbailte agus na sráidbhailte ar fud Shligigh
- A chinntiú go dtarlaíonn an fhorbairt ar bhealach a mbaineann struchtúr agus ord leis
- Fuinneamh na bpobal ar fud Shligigh a chaomhnú ar bhealaigh a thagann leis an slí mhaireachtála sna lonnaíochtaí tuaithe agus uirbeacha agus a neartaíonn féiniúlacht Shligigh
- Leanacht ag tacú le forbairt agus le feidhmiú Chalafort Shligigh

Straitéisí:

- Rochtain ar Shligeach a fheabhsú
- Oibriú le heagraíochtaí poiblí eile agus leis an earnáil phríobháideach le hinfheistíocht a mhealladh isteach agus forbairt agus méadú eacnamaíoch áitiúil a spreagadh
- A chinntiú go bhfuil go leor talún le seirbhísí ann le hinfheistíocht a mhealladh isteach agus forbairt agus méadú eacnamaíoch áitiúil a spreagadh
- An Plean Forbartha Contae agus an Plean Forbartha do Shligeach agus Máguaird a chur ag obair agus a chur i bhfeidhm
- An straitéis d’athnuachain na mbailte agus na sráidbhailte a chur ar aghaidh trí fhorbairt Pleananna Cuimsithe Ceantar i gcomhairle leis na pobail áitiúla
- Siopa Aon Stop a fhorbairt mar dhea-shampla do bhainistiú ceantair ag úsáid Tobar an Choire mar cheantar píolóiteach

Measúnú:

- Méadú ar chéadchodán an daonra
- Leibhéal méadaithe ar Chathair Shligigh
- Leibhéal forbartha tionsclaíoch, tráchtála agus miondíola
- Leibhéal athnuachana ar bhailte agus sráidbhailte
- Leibhéal fostaíochta in earnálacha éagsúla
- An líon seirbhísí a chuirtear ar fáil tríd an Siopa Aon Stop i dTobar an Choire



“Tá ról tábhachtach ag na húdaráis áitiúla i gcur chun cinn forbairt eacnamaíoch, sóisialta agus cultúrtha.”

3

Príomhghníomhaíochtaí – Próisias d'Fhaireachán, Athbreithniú agus Measúnú

Ag áisiú Cuimsitheacht Shóisialta agus Forbairt Phobail

“Is é an cuspóir bunaidh a bhaineann le Forbairt Phobail ná feabhas a chur ar chaighdeán saoil na bpobal trí bhaill a spreagadh chun rannpháirtíochta agus iad sa tóir ar chúinsí soch-eacnamúla feabhsaithe.”

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Is é an cuspóir bunaidh a bhaineann le Forbairt Phobail ná feabhas a chur ar chaighdeán saoil na bpobal trí bhaill a spreagadh chun rannpháirtíochta agus iad sa tóir ar chúinsí soch-eacnamúla feabhsaithe. Aithníonn an coincheap forbartha seo ní hamháin spriocanna eacnamúla a bhaint amach ach glacann sé san áireamh freisin próisias iltaobhach comhtháite a bhaineann le cuspóirí cuimsithe sóisialta, cultúrtha, comhshaoil agus eacnamúla.

Cuspóirí:

- Straitéisí cuimsitheacht shóisialta a fhorbairt a chintíonn go mbeadh deis ag an uile dhuine a bheith páirteach
- An Straitéis Forbartha Contae a bheith fite fuaite tríd gach polasaí, gníomhaíocht agus straitéis de chuid na n-údarás áitiúil
- Fócas cuimsitheacht shóisialta a choimeád i ngach gníomhaíocht
- Straitéisí in aghaidh na Bhochtaineachta a bheith fite fuaite i bpolasaithe agus i ngníomhaíochtaí na n-údarás áitiúil
- A chinntiú go leanann gníomhaíochtaí polasaí de bheith bainteach
- Deiseanna comhionannais a chur chun cinn agus oibriú ar mhaithe le contae cuimsithe agus iniatach a chruthú
- Dul i gcomhairle le daoine aonair, le grúpaí agus pobail ar chúrsaí a bhaineann leo agus tacú lena rannpháirtíocht i bhforbairt agus i gcur i bhfeidhm gníomhaíochtaí agus straitéisí aontaithe
- Ról na n-údarás áitiúil a aithint agus tacú leo maidir le tionchar dearfach a bheith acu ar an leibhéal eisiacht shóisialta, bochtanas agus míbhuntáiste a bhaineann le daoine i bpobail i Sligeach
- Spreagadh agus tacaíocht a thabhairt d'fhorbairt infrastruchtúr pobail i Sligeach
- Feabhas a chur ar chaighdeán saoil na ndaoine a chónaíonn agus a oibríonn i Sligeach
- Pleanáil chun cinn i dtaca le forbairt Chultúrtha, Chomhshaoil, Eacnamaíochta agus Shóisialta i Sligeach
- Forbairt a dhéanamh ar an bhfeidhm forbartha pobail taobh istigh de na húdarás áitiúla
- Téamaí sóisialta agus cultúrtha a ghlacadh san áireamh taobh istigh d'fhorbairt infrastruchtúrtha

Straitéisí

- Ceisteanna polasaí a fháil ó ghníomhaíocht fhorbartha áitiúil
- Freagracht roinnte a chur chun cinn agus tacú leis ar mhaithe le feabhsú leanúnach ár bpobal
- Obair dheonach agus rannpháirtíocht a spreagadh agus tacú leis
- Forbairt bhreise a dhéanamh ar chur chuige na páirtnéireachta i bhfeabhsú agus leathnú ár bpobal
- Leanacht ag forbairt agus leanacht ar aghaidh leis na tacaíochtaí atá ann do phobail atá faoi mhíbhuntáiste
- Oibriú le grúpaí agus pobail faoi mhíbhuntáiste agus le páirtithe bainteacha eile chun breis acmhainní a aithint agus a fháil ó fhoinsí náisiúnta, AE agus príobháideacha chun freastal ar riachtanaisí aitheanta (RAPID & Clár)

- Straitéis chuimsitheacht shóisialta a fhorbairt d'údaráis áitiúla le spriocanna agus measúnaithe réadúla
- Leanacht de bheith páirteach i bhforbairt infrastruchtúr an Leathanbhanda
- Pleanáil do riachtanaisí forbartha Shligigh don todhchaí trí thaighde agus forbairt a dhéanamh ar straitéisí le freastal ar na riachtanaisí measta
- Tacú le cur i bhfeidhm straitéis BFC
- Cairt forbartha pobail a fhorbairt
- Forógra Bharcelona a chur i bhfeidhm
- Forbairt fhisiciúil a phromhadh ar mhaithe le riachtanaisí sóisialta agus cultúrtha

Measúnú:

- Líon na saoránach i Sligeach a gcuireann an bhochtaineacht isteach orthu
- Líon na bhfiontar forbartha pobail ar tugadh tacaíocht dóibh
- Líon sráidbhailte/grúpaí ag glacadh páirt sna Bailte Slachtmhara / Mórtas Ceantair

4

Príomhghníomhaíochtaí – Próiséas d'Fhaireachán, Athbreithniú agus Measúnú

Ag soláthar do Riachtanaisí Tithíochta agus Cóiríochta

Áirítear leis seo ról i leith áisiú agus cur chun cinn agus é dírithe ar rochtain na tithíochta a bhrostmú. Tá ról láidir cumais anois ag údaráis áitiúla Shligigh le leibhéil níos airde tógála a spreagadh i measc eagraíochtaí tithíochta deonacha agus comharchumainn.

Cuspóirí:

- Soláthar do riachtanaisí tithíochta faoi láthair agus sa todhchaí
- Seirbhís phleanála agus fhorbartha a chur ar fáil a thacaíonn le forbairt chuí

Straitéisí:

- An Straitéis Thithíochta a chur i bhfeidhm agus a athbhreithniú de réir mar is gá
- An cumas is mó is féidir a chomhlíonadh faoi Chuid V den Acht Pleanála agus Forbartha 2000
- Leanacht de bheith ag tacú le forbairt ar an earnáil thithíochta dheonach
- Na roghanna tithíochta éagsúla atá ar fáil a chur ar a súile dóibhsean ar mian leo cónaí i Sligeach
- Tithe a thógáil agus a cheannach
- Clár cothabhála agus athchóirithe beartaithe a chur i bhfeidhm sa stoc tithíochta atá againn i Sligeach faoi láithir

Measúnú:

- Líon aonad tithíochta curtha ar fáil faoi Chuid V
- Líon aonad tithíochta curtha ar fáil ag an údarás áitiúil agus ag an earnáil dheonach
- Leibhéal comhlíonta sa Straitéis Thithíochta
- Leibhéal comhlíonta sa Chlár Cothabhála agus Athchóirithe



“Tá ról láidir cumais anois ag údaráis áitiúla Shligigh le leibhéil níos airde tógála a spreagadh i measc eagraíochtaí tithíochta deonacha agus comharchumainn.”

5

Príomhghníomhaíochtaí – Próiséas d’Fhaireachán, Athbreithniú agus Measúnú

An t-infrastruchtúr is gá a fhorbairt agus a chothabháil

Is príomhghníomhaíocht taobh istigh de cheantar gach údarás áitiúil é an t-infrastruchtúr is gá a sholáthar agus a chothabháil. Áirítear leis seo go gcuirfí ar fáil bóithre, seirbhísí uisce agus fuíolluisce.

Cuspóirí:

- Oibreacha feabhsaithe a aithint agus tosaíocht a thabhairt dóibh i dtaca le bail bhreise a chur ar infrastruchtúr iompair Shligigh
- Na deiseanna maoinithe is fearr is féidir a fháil leis an infrastruchtúr is gá a chur i gcrích i Sligeach

Straitéisí:

- Pleananna a bheith réamhullmhaithe don infrastruchtúr lena chinntiú go bhfuil údaráis áitiúla Shligigh sa suíomh is gur féidir leo dul ar aghaidh le forbairtí a luaithe a bhíonn an maoiniú ar fáil
- Oibriú i bpáirtnéireacht leis an earnáil phríobháideach le hinfrastruchtúr a chur ar fáil
- Feabhsúcháin san infrastruchtúr áitiúil a aithint agus tosaíocht a thabhairt dóibh
- Leas a bhaint as an Scéim Síntús Forbartha agus Síntúis Speisialta leis an infrastruchtúr is gá a chur ar fáil
- Dul i mbun oibreacha ar bhealach atá beartaithe agus de réir cláir oibre, le go mbeadh feabhsú, cothabháil, athshuímh agus athnuachan á dhéanamh ar an infrastruchtúr

Measúnú:

- An céadchodán den infheistíocht curtha ar fáil d’infrastruchtúr nua bóithre
- Líon áiseanna nua uisce agus fuíolluisce curtha ar fáil
- Leibhéal rochtana don Leathanbhanda

6

Príomhghníomhaíochtaí – Próiséas d’Fhaireachán, Athbreithniú agus Measúnú

Ag cosaint agus ag feabhsú an chomhshaoil

Toisc go bhfuil cúram uathúil ar an rialtas áitiúil i leith an chomhshaoil is tosaíocht dúinn an comhshaoil a chosaint agus a fheabhsú.

Cuspóirí:

- Comhshaoil maireachtála glan a chur ar fáil do shaoránaigh Shligigh
- Caomhnú na gceantar atá saibhir ó thaobh a ndúlra de
- Caighdeán an aeir agus an uisce i Sligeach a chaomhnú agus a fheabhsú
- Laghdú ar an méid dramhaíola atá ag dul chuig láithreáin líonta taún

Straitéisí:

- Forbairt inmharthanach a chur chun cinn
- Leanacht de beith ag cur na bpleananna seo a leanas i bhfeidhm:
 - Plean Bainistíocht Dramhaíola Chonnacht
 - Plean Bainistíocht Bruscair
 - Pleananna Bainistíocht Chaighdeán Uisce
- Reachtaíocht Chomhshaoil chúil a chur i bhfeidhm

“Is príomhghníomhaíocht taobh istigh de cheantar gach údarás áitiúil é an t-infrastruchtúr is gá a sholáthar agus a chothabháil.”



- An prionsabal ‘Íocann an Feallaire’ a chur i bhfeidhm
- Eolas agus oideachas don phobal ar cheisteanna timpeallachta
- Dea-chleachtas a chur chun cinn i gcleachtaisí uilig bainistíocht timpeallachta
- Tuiscint ar fhreagrachtaí roinnte a chur chun cinn maidir le cosaint agus leasú na timpeallachta

Measúnú:

- Leibhéal chaighdeán an tsoláthar uisce ag baint úsáide as caighdeáin AE agus Náisiúnta
- Líon aibhneacha agus locha de chaighdeán uisce sásúil
- Leibhéal dramhaíola ag dul chuig láithreáin líonta talún
- Leibhéal fuíollach á athchúrsáil
- Leibhéal bruscair

7

Príomhghníomhaíochtaí – Próiseas d’Fhaireachán, Athbreithniú agus Measúnú

Ag forbairt Turasóireachta agus Fóillíochta

Ní mór do na húdaráis áitiúla oibriú le roinnt mhaith príomh-áiseineachtaí, an pobal agus an earnáil phríobháideach le háiseanna a sheachadadh agus a chothabháil, agus leis na seirbhísí sin agus a bhforbairt seirbhísí a chur chun cinn.

Cuspóirí:

- Sligeach a chur chun cinn mar ionad turasóireachta
- Cuidiú le forbairt na turasóireachta agus áiseanna fóillíochta i Sligeach
- Infheistíocht phríobháideach agus phobail a spreagadh i dtáirgí turasóireachta agus fóillíochta i Sligeach
- Spreagadh a fháil ó fhéiniúlacht chultúrtha Shligigh ar mhaithe le táirge turasóireachta íomhá agus áite a fhorbairt

Straitéisí:

- Oibriú le heagraíochtaí turasóireachta le forbairt Shligigh mar ionad turasóireachta a chur chun cinn
- Tacú le fiontair phobail le háiseanna turasóireachta agus fóillíochta a fhorbairt
- Cuidiú agus spreagadh a thabhairt don earnáil phríobháideach le forbairtí a chur ar aghaidh le freastal ar riachtanaisí infrastruchtúrtha turasóireachta
- Féiniúlacht Shligigh agus a chuid ábhar suime do thurasóirí a chur chun cinn trí rannpháirtíocht i bhfiontair thurasóireachta contae, náisiúnta agus idirnáisiúnta
- Páirtneireachtaí níos daingne a nascadh idir na hearnálacha poiblí, príobháideacha agus deonacha le hinfrastuchtúr Turasóireachta agus Fóillíochta a chur ar fáil, a spreagadh agus a chur chun cinn
- Straitéis Imeartha a fhorbairt agus a chur i bhfeidhm ag teacht leis an bPolasaí Imeartha Náisiúnta “Réidh, Socair, Imir”

Measúnú:

- Méadú ar chéadchodán na dturasóirí
- Líon agus caighdeán na n-áiseanna turasóireachta pobail
- Líon áiseanna nua curtha ar fáil ag an earnáil phríobháideach
- Líon áiseanna a fhaigheann tacaíocht ón údarás áitiúil



“Ní mór do na húdaráis áitiúla oibriú le roinnt mhaith príomh-áiseineachtaí, an pobal agus an earnáil phríobháideach le háiseanna a sheachadadh agus a chothabháil, agus leis na seirbhísí sin agus a bhforbairt seirbhísí a chur chun cinn.”

“Ciallaíonn cosaint an chultúir agus na hoidhreachta go gcaithfear caomhnú a dhéanamh ar acmhainní agus infheistíocht a dhéanamh maidir le rochtain agus cur chun cinn na n-acmhainní uathúla atá ar fáil don údarás áitiúil.”

8

Príomhghníomhaíochtaí – Próiseas d’Fhaireachán, Athbreithniú agus Measúnú

Ag forbairt an Chultúir agus na hOidhreachta

Ciallaíonn cosaint an chultúir agus na hoidhreachta go gcaithfear caomhnú a dhéanamh ar acmhainní agus infheistíocht a dhéanamh maidir le rochtain agus cur chun cinn na n-acmhainní uathúla atá ar fáil don údarás áitiúil.

Cuspóirí:

- Comhshaol nádúrtha agus tógtha Shligigh a chosaint, a fheabhsú a leasú agus a fhorbairt
- Uathúlacht chultúr Shligigh a chur chun cinn
- Oidhreacht Shligigh a chaomhnú do na glúnta atá le teacht
- Forbairt na nEalaíon a chur chun cinn i Sligeach
- An tseirbhís leabharlainne a chur chun cinn i Sligeach
- Forbairt chultúrtha i Sligeach a spreagadh agus tacú leis
- Rannpháirtíocht an phobail a chur chun cinn trí chur chuige gníomhach sa bhforbairt chultúrtha

Straitéisí:

- Oibriú i gcomhar leis an RCO&RÁ le go gcaomhnófaí agus go gcosnófaí ár n-oidhrecht sheandálaíochta
- Seirbhísí agus áiseanna leabharlainne a fhorbairt leis an leabharlann a chur chun cinn mar acmhainn fhoghlama pobail
- Fís na n-údarás áitiúil de Dhorchla Cultúrtha ag Bóthar Connachtain i gCathair Shligigh a thabhairt i gcrích
- A chinntiú go gcoimeádtar caoi ar aon fhoirgintí oidhreachta atá i seilbh úinéireachta na n-údarás áitiúil ar mhaithe leis an bpobal
- Oibriú i bpáirtnéireacht le háisíneachtaí bainteacha le go n-aithneofaí, go ndéanfaí taifead agus cosaint ar ár n-oidhrecht ailtireachta agus seandálaíochta chun leas oideachais agus taitnimh na nglún atá le teacht
- Oibriú i bpáirtnéireacht le háisíneachtaí, pobail agus daoine aonair le haidhmeanna Phlean Oidhreachta an Chontae a chur i bhfeidhm
- Cuidiú agus tacú le deiseanna le timpeallacht bhisithe a chur ar fáil ina gcruithófaí ealaín, ina ngabhfaí i ngleic léi agus ina nglacfaí léi, tríd Pleananna Ealaíon Shligigh 2002-2005 agus 2006-2010.

Measúnú:

- Líon áiseanna nua ar tacaíodh leo
- Céadchodán de phlean forbartha na leabharlainne bainte amach
- Céadchodán de Phlean Ealaíon an Chontae bainte amach
- Céadchodán de Phlean Oidhreachta an Chontae bainte amach

Ag forbairt agus ag feidhmiú córais rialacháin chuí

Titeann sé de dhualgas ar Údaráis Áitiúla a chinntiú go bhforfheidhmítear reachtaíocht agus rialúcháin. Is feidhm thábhachtach í seo a mbíonn tionchar aige ar shaol laethúil mhórán daoine.

Cuspóirí:

- Rialacháin náisiúnta agus AE a chur i bhfeidhm
- Feasacht faoi reachtaíocht agus rialacháin AE taobh istigh de cheantar an údaráis áitiúil a chur chun cinn
- Polasaithe agus straitéisí náisiúnta a ghlacadh a fhreastlódh ar riachtanaisí uathúla Shligigh

Straitéisí:

- An dlí a bhaineann le feidhmiúcháin na n-údarás áitiúil a chur i bhfeidhm
- Polasaithe a fhorbairt agus a chur i bhfeidhm
- Oideachas agus eolas a thabhairt don phobal mar gheall ar chloí leis an dlí
- Oibriú leo siúd atá freagrach le géilliúlacht a bhaint amach

Measúnú

- Líon na ngníomhaíochtaí dlí a chur i bhfeidhm déanta
- Líon cúisithe
- Líon na bhfiontar le heolas agus oideachas a chur ar an bpobal



“Titeann sé de dhualgas ar Údaráis Áitiúla a chinntiú go bhforfheidhmítear reachtaíocht agus rialúcháin. Is feidhm thábhachtach í seo a mbíonn tionchar aige ar shaol laethúil mhórán daoine.”



Próiseas Bainistíochta

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Forbairt Acmhainní Daonna

Pleanáil Lucht Saothair

Aithnítear go bhfuil gá le córas pleanála leanúnach agus lucht saothair eagraíochtúil i bhfad níos fearr mar gur cheart go mbeadh soiléiriú ag fostaithe maidir le haon bheartas atheagraithe/athstruchtúrtha don am i láthair agus don todhchaí. Tá sé seo ag teacht leis an socrú páirtnéireachta atá ann taobh istigh d'Údaráis Áitiúla Shligigh. Ba cheart go n-áireodh a leithéid sin de phleanáil an leibhéal fóirne a theastódh, moltaí do riachtanaisí i leith atheagrú agus athstruchtúrú agus traenáil & forbairt. Cinnteoidh a leithéid de phlean, má ghlactar leis, go mbeidh cóiríocht chuí ann don líon daoine agus líon scileanna i measc na bhfostaithe sa todhchaí i ngach réimse den Údarás Áitiúil.

Soghluasteacht Fóirne

Is gné an soghlusisteacht fóirne sna húdaráis áitiúla i Sligeach. Is mó buntáiste atá ag an bpolasaí seo; orthu seo tá go mbeadh deis ag an bhfoireann eolas agus tuiscint a fháil ar réimsí éagsúla. Is féidir le baill fóirne tairbhe a bhaint as go n-aistreofaí iad go réimsí feidhmiúcháin éagsúla ó thaobh fáis agus forbairt phearsanra. Nuair a aistrítear daoine nua go réimse ar bith, is minic go dtugann sé léargas agus dearcadh nua isteach agus is minic toradh maith ó thaobh seirbhíse air seo.

Tá sé mar pholasaí ag údaráis áitiúla Shligigh go leanfaí le cleachtas soghluaiseacht fóirne. Agus an polasaí seo á chur i bhfeidhm cuirfear na cosaintí seo i bhfeidhm:

- Go seachnófar an iomarca aistrithe i measc fóirne lena chinntiú go mbeadh leanúnachas ann,
- A chinntiú go gcoimeádfar leibhéal ard scileanna agus eolais sa réimse
- Go gcuirfear cóiríocht ar fáil do thraenáil agus d'fhorbairt fóirne

Earcaíocht agus Roghnú

Fógraítear gach post in údaráis áitiúla Shligigh go poiblí agus líontar iad tar éis an chomórtais. Is ag Seirbhís na gCeapacháin Poiblí atá an fhreagracht, áfach, i dtaca le roinnt postanna sinsearacha. Tá sé mar pholasaí ag údaráis áitiúla Shligigh machnamh cúramach a dhéanamh ar fholúntaisí a líonadh trína bheartú cén cuspóir agus toradh a bhaineann le gach post. Tagann sé seo le polasaí na Comhairle go bhfaighfí luach ar airgead agus go mbeifí i suíomh le freagairt don timpeallacht athraitheach inmheánach agus seachtarach.

“Nuair a aistrítear daoine nua go réimse ar bith, is minic go dtugann sé léargas agus dearcadh nua isteach agus is minic toradh maith ó thaobh seirbhíse air seo.”



Traenáil agus Forbairt

Glactar leis go forleathan gurb iad an traenáil agus an forbairt na riachtanaisí chun rathúlachta in aon eagraíocht.

Tá sé de rún ag an gComhairle cuidiú leis an bhfoireann uilig an t-eolas, na scileanna agus na meoin a fháil leis na spriocanna atá leagtha amach sa Phlean Corparáideach a bhaint amach. Tá an Chomhairle freisin, dílis do chur chun cinn cultúr foghlama taobh istigh den eagraíocht le go mbainfeadh an fhoireann lán a gcumas amach.

Is í atá mar aidhm ag an gComhairle ná leibhéal infheistíochta i dtraenáil & forbairt fóirne de ar a laghad 3% de chostaisí párolla a bhaint amach. Aithnítear riachtanaisí traenála i bpáirtnéireacht leis an bhfoireann sa dá údarás. Chomh maith le traenáil a dhéanann an dá eagraíocht nó a dhéantar ar a son, tá Scéim Oideachais Fóirne ann a chuidíonn le baill fóirne atá ag dul i mbun cúrsaí oideachais nó traenála.

Bainistíocht Fheidhmiúcháin

Tá forbairt á dhéanamh faoi láthair ar chóras forbartha agus bainistíochta feidhmiúcháin (CFBF) ar bhonn náisiúnta agus nochtfar é seo i 2005. Cuideoidh a leithéid seo de chóras le bainisteoirí líne agus baill fóirne le heolas a bhainistiú agus díriú ar riachtanaisí forbartha.

Modhanna Imeachta agus Polasaithe Acmhainní Daonna

Tá na modhanna imeachta agus polasaithe acmhainní daonna seo i bhfeidhm ag na húdaráis:

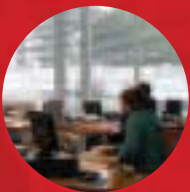
Saoire Bhliantúil	Polasáí in aghaidh Tobac
Saoire Sholúbtha	Modhanna imeachta Gearáin agus Smachta
Scéim Roinnt-Oibre	Saoire Uchtaithe
Polasáí Gutháin Phóca	Saoire Athaireachta
Scéim Pá Tinnis	Saoire Feighlí
Saoire Thuismitheoireachta	Saoire Force Majeure
Polasáí dígnit san obair	Freastal ar Chúrsaí/Comhdhálacha/Seimineáir
Saoire Am Téarma	Polasáí Traenála
Saoire Staidéir	Scéim Oiliúint Fóirne



“Tá sé de rún ag an gComhairle cuidiú leis an bhfoireann uilig an t-eolas, na scileanna agus na meoin a fháil leis na spriocanna atá leagtha amach sa Phlean Corparáideach a bhaint amach.”

“Nuálacht thábhacht í an fhorbairt atá déanta ar struchtúir pháirtnéireachta agus baineann an cumas leis neartú ar an ngaol idir an bhainistíocht agus na fostaithe agus feabhas a chur ar iompar eagraíochtúil.”

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Páirtnéireacht

Nuálacht thábhacht í an fhorbairt atá déanta ar struchtúir pháirtnéireachta agus baineann an cumas leis neartú ar an ngaol idir an bhainistíocht agus na fostaithe agus feabhas a chur ar iompar eagraíochtúil. Tá an pháirtnéireacht láithreán oibre tar éis páirt a ghlacadh arís sa phróiseas polasaí corparáideach agus tacóidh sé seo leis an bhfeabhas ar sheachadadh seirbhísí sna blianta atá romhainn.

Próiseas Faireacháin, Athbhreithnithe agus Measúnaithe

Ullmhaíodh an plean Corparáideach seo mar phróiseas straitéiseach eagrúcháin. Rianaíonn an plean ár gcuspóirí agus ár gcuid straitéisí go dtí 2009. Ullmhaíodh é i spiorad rannpháirtíochta, páirtnéireachta agus freagracht roinnte idir ionadaithe tofa Chomhairle Chontae Shligigh, Comhairle Bhuirg Shligigh, an bhainistíocht agus an fhoireann ag gach leibhéal. Tugann na príomhghníomhaíochtaí, na cuspóirí agus na straitéisí mar atá leagtha amach, aitheantas don timpeallacht ina bhfeidhmíonn muid agus donár ról ag cur ár bhfreagrachtaí i gcrích.



Tugtar aitheantas freisin, don ghá atá ann le solúbthacht agus smaoineamh ar an timpeallacht dhúshlánach athraitheach atá ar bun faoi láthair sa rialtas áitiúil. Déanfar uirlis den Phlean Corparáideach a úsáidfead go forleathan ar fud na heagraíochta. Tacóidh Pleananna Feidhmiúcháin Bliantúla leis a ullmhóidh gach rannóg agus a mbeidh an fhoireann uilig páirteach ann.

Cuirfear próiseas faireacháin, athbhreithnithe agus measúnaithe ar bun agus cuirfidh sé treoir ar fáil maidir lena mbeidh bainte amach againn i dtaca lenár gcuspóirí agus ár straitéisí a thabhairt i gcrích. Chuige seo caithfear tuairisciú rialta a dhéanamh do na baill agus don phobal.

Ar na huirlisí chuige seo beidh:

- Athbhreithniú ar Phleananna Feidhmiúcháin
- Tuarascálacha Bliantúla ar dhul chun cinn an Phlean Corparáideach
- Tuarascáil Bhliantúil
- Comharthaí Seirbhíse Údarás Áitiúil



Aguisín

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Aguisín 1

Struchtúir Bhainistíochta

Foireann Bhainistíochta

Hubert Kearns
Bainisteoir Contae

Tim Caffrey
*Stiúrthóir Seirbhísí, Seirbhísí Tithíochta, Sóisialta, Cultúrtha,
Corparáideacha agus Seirbhísí Éigeandála*

Dorothy Clarke
Stiúrthóir Seirbhísí, Pobal agus Fiontar

Seamus Concannon
Stiúrthóir Seirbhísí, Seirbhísí Infrastruchtúrtha

Pat Forkan
Stiúrthóir Seirbhísí, Seirbhísí Pleanála agus Comhshaoil

Tom Kilfeather
Ceannasaí Airgeadais

John Mc Nabola
Cléireach an Bhaile, Comhairle Bhuirg Shligigh

Members of Sligo County Council

An Clr. Margaret Gormley,
Cathaoirleach

An Clr. Martin Baker

An Clr. Mary Barrett

An Clr. Patrick Barry

An Clr. Declan Bree

An Clr. Veronica Cawley

An Clr. Aidan Colleary

An Clr. Paul Conmy

An Clr. Jude Devins

An Clr. Michael Fleming

An Clr. Ita Fox

An Clr. Deirdre Healy McGowan

An Clr. Imelda Henry

An Clr. Albert Higgins

An Clr. Seamus Kilgannon

An Clr. Joe Leonard

An Clr. Jerry Lundy

An Clr. Sean Mac Manus

An Clr. Jim McGarry

An Clr. Pat McGrath

An Clr. Tony McLoughlin

An Clr. Gerard Mullaney

An Clr. Gerry Murray

An Clr. Joseph Queenan

An Clr. John Sherlock



Baill de Chomhairle Bhuirg Shligigh

An Clr. Declan Bree,
Méara Shligigh

An Clr. David Cawley

An Clr. Veronica Cawley

An Clr. Cllr. Jude Devins

An Clr. Arthur Gibbons

An Clr. Jimmy McGarry

An Clr. Jonathan McGoldrick

An Clr. Tony McLoughlin

An Clr. Chris MacManus

An Clr. Sean MacManus

An Clr. Tom MacSharry

An Clr. Cllr. Rosaleen O'Grady



Struchtúir na gCoistí

Grúpa Polasaí Corparáideach

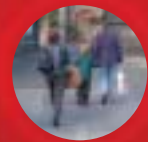
Tá an Grúpa Polasaí Corparáideach (GPC) déanta suas de Chathaoirleach Chomhairle Chontae Shligigh agus ceathrar cathaoirleach na gCoistí Polasaí Straitéiseacha agus tacaíonn Bainisteoir an Chontae leis. Is é an ról atá ag an GPC ná comhairle a thabhairt agus cuidiú leis an gComhairle thofa i gceapadh, forbairt, faireachán agus athbhreithniú ar pholasaí don Chomhairle agus chuige sin socraithe a mholadh le go bpléifeadh an Chomhairle thofa ceisteanna polasaí agus go n-eagródh siad gnóthaí bainteacha.

Coistí Polasaí Straitéiseacha

Leagtar amach an bunús reachtúil do na Coistí Polasaí Straitéiseacha (CPS) san Acht um Rialtas Áitiúil 2001. Mar chuid den chlár leanúnach de leasú rialtais áitiúil, agus ag cloí leis an bpolasaí de bheith ag mealladh daoine le bheith páirteach sa rialtas áitiúil trí rannpháirtíocht an phobail agus páirithe ar leithligh, tá CPS bunaithe ag údaráis áitiúla Shligigh. Tugann na coistí seo an deis do ghrúpaí bainteacha seachtracha bheith páirteach i bhforbairt polasaithe a mbeidh tionchar acu ar thodhchaí Shligigh.

Tá coistí tar éis a bheith ag feidhmiú ó 1999 agus rinneadh athbhreithniú orthu tar éis an toghcháin i Meitheamh 2004. Is é an ról atá ag na CPS ná moltaí polasaí a chumadh, measúnú agus tuairisciú a dhéanamh ar chur i bhfeidhm polasaí atá le beartú agus le dearbhú go cinnte agus go críochnúil ag an gcomhairle iomlán.

I gCPS údaráis áitiúla Shligigh tá ionadaithe tofa Chomhairle Chontae Shligigh agus beirt ionadaí tofa ó Chomhairle Bhuirg Shligigh agus beidh ballraíocht de ar a laghad naonúr eile a ainmneofar mar ionadaithe ó earnálacha atá bainteach leis an obair atá ag an CPS áirithe sin. Tá íosmhéid d'aon trian dá bhallraíocht iomlán ag gach CPS roghnaithe ó na hearnálacha áirithe bainteacha. Tá méadú ionadaíochta earnálach de bheirt bhall ag baint le struchtúr na gCPS do 2004-2009.



Is iad seo a leanas na CPS atá i Sligeach agus na dualgaisí a bhaineann leo:-

Forbairt Eacnamaíochta agus Polasáí

Forbairt tionsclaíochta, turasóireachta agus eacnamaíochta go ginearálta, réamhphleanáil agus smacht pleanála, forbairt thuithe agus uirbeach.

Polasáí Comhshaoil

Bainistiú dramhaíola, truailliú aeir agus uisce, seirbhísí tine agus éigeandála eile, reiligí, sábháilteacht bhóthair, sábháilteacht uisce, Cosaint Shibhialta agus cosaint an tomhaltóra.

Polasáí Iompair agus Infrastruchtúrtha

Forbairt agus cothabháil bóithre, céibheanna agus cuanta, seirbhísí cósta agus infrastruchtúrtha eile.

Polasáí Tithíochta/Forbairt Shóisialta agus Chultúrtha

Gach gné de thithíocht phríobháideach agus phoiblí, cúram an phobail imeallaithe agus iad siúd atá faoi mhíbhuntáiste go sóisialta, forbairt phobail, forbairt áiseanna agus fóillíochta, seirbhís leabharlainne agus iarsmalainne agus forbairt na n-ealaíon.

Struchtúir Coistí Eile

Tá cúig choiste ceantair ar bun ag Comhairle Chontae Shligigh, ceann do gach toghcheantar áitiúil. Reachtáiltear díospóireachtaí a bhaineann le cúrsaí in aon cheantar ar leith ins an cheantar féin. Mar sin, pléann coistí ceantair le cúrsaí a bhaineann le seachadadh feidhmitheach na seirbhísí agus baineann fiúntas áirithe leo sa mhéid is gur féidir leo plé le mionchúrsaí áitiúla ionas nach gcaithfidh an Chomhairle iomlán plé leo.

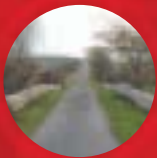
Ainmníonn an Chomhairle ionadaithe go roinnt eagraíochtaí seachtracha ar nós Údarás Réigiúnach na Teorann, An Chomhdháil Réigiúnda, na Coistí Gairmoideachais, Comhairle Ghinearálta na gComhairlí Contae, Gréasán Cheantar Lárnach Teora na hÉireann agus go leor eile.

Anuas air seo, tá sé de chumhacht ag an Chomhairle Coistí éagsúla dá cuid ball féin a cheapadh ar nós:

- Coiste na nOrduithe Seasta agus
- Coiste Comhairleach do Chóiríocht an Lucht Siúil

Coiste Páirtnéireachta

AINM	IONADAÍ Ó
Frankie Brannigan	IMPACT
Tommy Dunleavy	UCAAT
Pat Doyle	SIPTU-LAPO
Gordon Lyttle	AMICUS
Tom McGowan	SIPTU
Seán McHugh	IMPACT
Marie Leydon	Údaráis Áitiúla Shligigh
John O'Dwyer	Comh. Chontae Shligigh
Seamus O'Toole	Comh. Chontae Shligigh



Sligo Borough Council Working Group Members

AINM	IONADAÍ Ó
Michael Carty	<i>LAPO</i>
Daniel Lehane	<i>IMPACT</i>
Gabriel Flannery	<i>SIPTU</i>
Gerry Cannon	<i>Comh. Bhuirg Shligigh</i>
John Moran	<i>Comh. Bhuirg Shligigh</i>

Sligo Local Authorities Equality Action Team

NAME	REPRESENT
Jim O'Sullivan	<i>SIPTU</i>
Tommy Dunleavy	<i>UCATT</i>
Gabriel Flannery	<i>SIPTU</i>
Caroline McManus	<i>Comh. Bhuirg Shligigh</i>
Aisling Smyth	<i>Comh. Bhuirg Shligigh</i>
Katrina McDaniel	<i>LAPO</i>
Thomas Gallagher	<i>IMPACT</i>
Declan Breen	<i>Comh. Chontae Shligigh</i>
Caroline Feeney	<i>Comh. Chontae Shligigh</i>
Mairead McLaughlin	<i>Údaráis Áitiúla Shligigh</i>



Aguisín 2

Seirbhís Chustaiméara d'Ard-Chaighdeán: na Prionsabail

Caighdeáin na Seirbhíse

Ráiteas a fhoilsiú a rianaíonn an cineál agus an caighdeán seirbhíse ar féidir le custaiméirí a bheith ag súil leo, agus é a chur ar taispeáint go soiléir.

Comhionannas/Éagsúlacht

Na cearta do chothrom na féinne atá bunaithe sa reachtaíocht chomhionannais a chinntiú, dul in oiriúint d'éagsúlacht le cur le cothrom na féinne do na grúpaí a mbaineann an reachtaíocht chomhionannais leo (ar bhonn inscne, stádas pósta, stádas teaghlaigh, claonadh gnéis, creideamh, aois, míchumas, cine agus ballraíocht i bpobal an Lucht Siúil).

Bacanna ar sheirbhísí a aithint do dhaoine a fhulaingíonn bochtaineacht agus eisiacht shóisialta, agus dóibh sin a bhfuil bacanna ó sheirbhísí orthu de dheasca cúinsí tíreolaíochta, agus oibriú leis na bacanna sin a dhíbirt.

Rochtain Fhisiciúil:

Oifigí glana, inrochtain a chur ar fáil, a chintíonn príobháideacht, a chloíonn le caighdeáin oibre agus sábháilteachta agus mar chuid de seo, cuidiú le rochtain do dhaoine a mbaineann míchumais leo agus leo siúd a bhfuil riachtanaisí speisialta acu.

Eolas:

Eolas atá soiléir, tráthúil agus cruinn a chur ar fáil ag gach pointe teagmhála. A chinntiú go mbaintear lán-úsáid as an bpóitéinseal a bhaineann le Teicneolaíocht Eolais. Leanacht leis an iarracht ar rialacha, rialacháin, foirmeacha, bileoga eolais agus nósanna imeachta a shimpliú.

Tráthúlacht agus Cuirtéis:

Seirbhísí d'ardchaighdeán a chur ar fáil go cúirtéiseach, go leochaileach agus leis an moill is lú, ag cothú caidrimh a léiríonn meas ar a chéile idir an soláithreoir agus an custaiméir. Ainmneacha teagmhála a thabhairt i ngach teagmháil le caidreamh leanúnach éasca a chinntiú.

Gearáin:

Córas a chaomhnú a bheadh foilsithe go maith, agus a bheadh inrochtain, trédhearcach agus éasca le húsáid, le plé le haon ghearáin a bheadh ag an bpobal i leith na seirbhíse a fhaigheann siad. Freisin, córas a chaomhnú a bheadh foilsithe go maith, agus a bheadh inrochtain, trédhearcach agus éasca le húsáid, le plé le haon achomharc/athbhreithniú dóibhsean atá míhásta le cinní a bhaineann le seirbhísí.

Comhchomhairle & Measúnú:

Cur chuige struchtúrtha a chur ar fáil do chomhchomhairleacht le agus rannpháirtíocht ag an gcustaiméir i leith fhorbairt, seachadadh agus athbhreithniú seirbhísí. Measúnú fiúntach ar sheachadadh seirbhísí.

Rogha:

Réimse roghanna, nuair is féidir, a chur ar fáil inár gcuid seirbhísí. Teicneolaíochtaí reatha agus nua a úsáid leis an rochtain agus an rogha is leithne a sholáthar maraon le caighdeán ard seirbhísí.

Cothromaíocht na dTeangacha Oifigiúla:

Seirbhísí d'ardchaighdeán a chur ar fáil trí Ghaeilge agus/nó go dátheangach agus a chur in iúl do chustaiméirí go bhfuil sé de cheart acu a rogha teanga a úsáid.

Comhordú Feabhsaithe:

Cur chuige a bheadh níos comhordaithe agus níos iomlánaithe a chur i bhfeidhm agus seirbhísí á seachadadh don phobal trí pháirtnéireacht agus forbairt gréasán soláithreoirí seirbhísí poiblí.

Custaiméir Inmheánach

Dul i gcomhairle leis an bhfoireann agus a rannpháirtíocht a chinntiú i gceisteanna seachadtha fóirne.



Aguisín 3

Plean Gníomhaíochta Custaiméara

Freastlaíonn údaráis áitiúla Shligigh ar chustaiméirí éagsúla, ina measc sin feidhmeanna fóirne agus gnó taobh istigh den eagraíocht, soláithreoirí seirbhísí eile, an pobal ginearálta, gnóthaí agus réimse eile eagraíochtaí. Is féidir na custaiméirí a roinnt i dhá phríomhghrúpa – **sprioc-chustaiméirí**, iad sin a bhfuil sé i gceist go mbainfeadh siad leas ar deireadh as an seirbhís a chuirtear ar fáil. Is é atá mar chuspóir ag údaráis áitiúla Shligigh ná rud éigin a chur ar fáil do ghrúpa na sprioc-chustaiméirí agus dul i bhfeidhm go dearfach orthu. Is é an dara grúpa ná **an custaiméir indíreach**, (ní go ndírítear orthu ach go mbaineann leo), bíonn éifeacht, nó d'fhéadfadh go mbeadh, ag na seirbhísí do na sprioc-chustaiméirí ar an ngrúpa seo, cé nach d'aon ghnó é. Ní áiríonn an plean seo go sainiúil, seirbhísí do na grúpaí seo, ach cinntíonn cur chuige na heagraíochta i leith cur i gcrích na gcuspóirí sa phlean seo go ndéantar cúram dá leas. Is cur chuige cuimsitheach é agus glacann sé san áireamh tionchar ár ngníomhaíochtaí ar an timpeallacht agus an oidhreacht a fhágfaimid do na glúnta atá le teacht. Aithníonn an plean daoine eile leasmhara freisin, orthu sin tá an rialtas náisiúnta agus réigiúnach, áisíneachtaí agus eagraíochtaí a fheidhmíonn i Sligeach agus údaráis áitiúla sa chomharsanacht.

Sa chur chuige seo cuirfidh muid feabhas ar:-

- Ag seachadadh seirbhíse dúinn, cinnteoidh muid:-
- Go socróidh muid caighdeáin sheirbhíse
- Go mbeidh muid oscailte agus macánta le heolas
- Go rachaidh muid i gcomhairle agus i bpáirt
- Go spreagfaidh muid rochtain agus rogha
- Go bpléifidh muid go cothrom le cách
- Go n-údáidfidh muid ár n-acmhainní go héifeachtach
- Go mbeidh muid nuálach agus ag feabhsú
- Go n-oibreoidh muid le soláithreoirí eile

Tabharfaidh ár ngealltanais i leith seirbhís d'ardchaighdeán don chustaiméir aghaidh ar phríomhghnéithe taobh istigh donár gcur chuige ag seachadadh seirbhísí.

In this approach we will deliver improvements in:-

Gnéithe Inbhráite	na háiseanna agus an trealamh fisiciúil atá ar fáil, cé chomh furasta is atá sé eolas a thugtar a thuigbheáil agus foirmeacha iarratais a chomhlíonadh.
Muiníneacht	An tseirbhís atá geallta a chur ar fáil go muiníneach agus go cruinn
Freagairt	Cuidiú le custaiméirí agus seirbhís phras a chur ar fáil
Cinnteacht	Muinín agus trust a spreagadh
Bá	Seirbhís chúramach, bháúil agus phearsanta a chur ar fáil do chustaiméirí

Tugann muid na gealltanais seo freisin:-

Agus muid ag plé le custaiméirí ar an nguthán:

- Freagróidh muid go tapa agus go béasach
- Beidh muid cuiditheach agus tabharfaidh muid an t-eolas a theastaíonn
- Glacfaidh muid sonraí agus glaofar ar ais ort nó scríobhfar chugat murar féidir linn plé le d' cheist láithreach.



- Más gá dúinn gaoch ar ais ort abróidh muid leat cathain is féidir leat a bheith ag súil le gaoch agus a chinntiú go n-oireann sin duit.

Agus muid ag plé le custaiméirí go pearsanta:

- Beidh muid béasach agus cothrom inár bplé leo
- Pléifidh muid le fiosraithe chomh luath agus is féidir
- Léireoidh muid meas ar do phríobháideachas agus cuirfear seomraí agallaimh príobháideacha ar fáil do gach oifig phoiblí mar is gá
- Cinnteoidh muid go mbeidh scuainí chomh beag agus is féidir
- Coinneoidh muid ár n-oifigí glan, sábháilte agus inrochtain, go háirithe dóibh siúd a bhfuil míchumais orthu

Nuair a fhaigheann muid comhfhreagras i scríbhinn

- Freagróidh muid litreacha chomh luath agus is féidir agus eiseoidh muid admháil faighte mura bhfuil sé i gceist againn freagra a thabhairt ar do litir taobh istigh de 10 lá
- Scríobhfaidh muid chomh soiléir agus is féidir
- Ní úsáidfear téarmaí teicniúla ach amháin nuair is gá sin
- Ainm teagmhála, uimhir theileafóin agus uimhir thagartha a chur ar gach comhfhreagras a sheolann muid amach

Foirmeacha agus bileoga

- Beidh saor-theacht orthu
- Úsáidfear friotal glan simplí
- Míneofar cad a theastaíonn

Eolas agus oscailteacht

- Cuirfidh muid eolas ar fáil atá soiléir, tráthúil, cruinn agus inrochtain
- Cuirfidh muid eolas ar fáil ar scéimeanna agus seirbhísí i dteanga ghlan shoiléir
- Cuirfidh muid fáthanna ar fáil do chinní polasaí

An Ghaeilge

Tá rún daingean ag údaráis áitiúla Shligigh feabhas a chur ar an leibhéal seirbhísí atá ar fáil trí Ghaeilge. Déanfaidh muid ár ndícheall a chinntiú go mbeidh teacht ag gach rannóg ar bhall fóirne a bheidh ábalta plé leis an phobal trí Ghaeilge le go mbeadh seirbhísí, chomh fada agus is féidir, ar fáil go dátheangach.

